Printer Driver Instruction Manual

~For Windows 7, 8~

CP3800DW

July 12, 2013. Ver.3.01

●Safety precautions

Please read the User's Manual for the printer carefully before use, and follows the instructions. Note that the contents of directions for use and safety precautions correspond to the safety standards as of the time the User's Manual has been created.

●Remodeling

For product safety, do not remodel the CP3800DW printers or the contents of the CP3800DW printer drivers and the CD.

●Copyright

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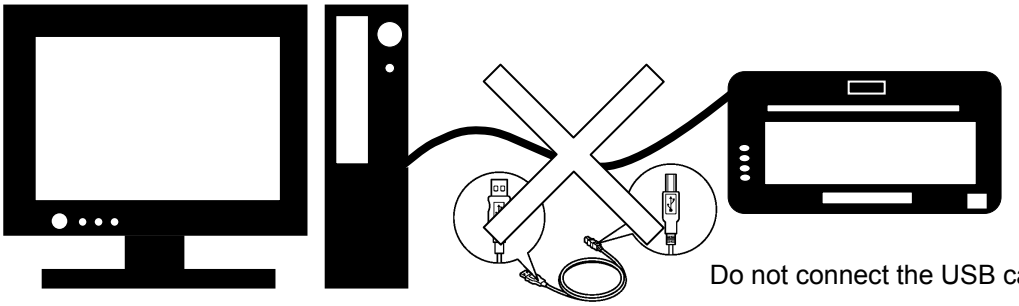
Chapter 1 Install

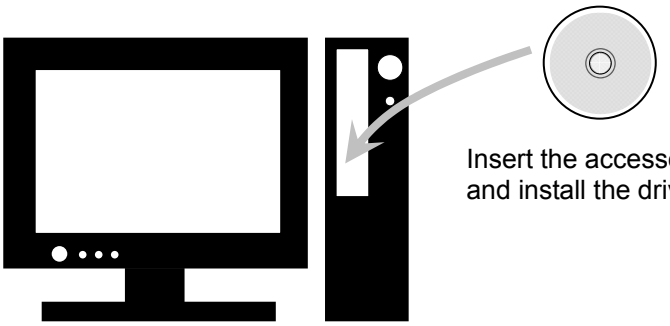
Installation Flow
Installation is done in the following 3 steps.
Details of each step are shown in a subsequent page.

STEP 1 Prepare the printer and computer → "1.1 Printer and Host computer Preparation"



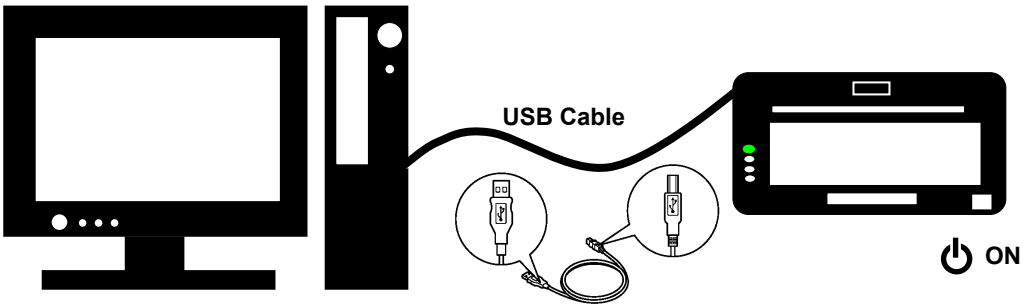
Do not connect the USB cable at this step.

STEP 2 Install the driver package → "1.2 Installing the Driver Package"



Insert the accessory CD into the disk drive
and install the driver package.

STEP 3 Install the printer driver → "1.3 Installing the Printer Driver"



Connect the USB cable, turn the printer power ON,
and install the printer driver.
After installation is complete, reboot the computer.

1.1 Printer and Host computer Preparation

Check that the power for the CP3800DW printer is OFF.
Have a USB cable ready. But do not connect the printer to the computer with the USB cable at this point.

Please login with administrator rights to install the driver. The following explanations are given on the assumption of use with administrator rights.

1.2 Installing the Driver Package

Insert the accessory CD into the disk drive.
Start Explorer, and click on the corresponding drive.
(If the AutoPlay function is on, select "Open folder to view files – using Windows Explorer".)
(In Windows 8 if the AutoPlay function is on, click on the message of "Tap to choose what happens with this disc.", then select "Open folder to view files File Explorer".)

Select the following folders from the accessory CD.

Windows 7 … Drive of CD:\CP3800\Driver\7
Windows 8 … Drive of CD:\CP3800\Driver\8

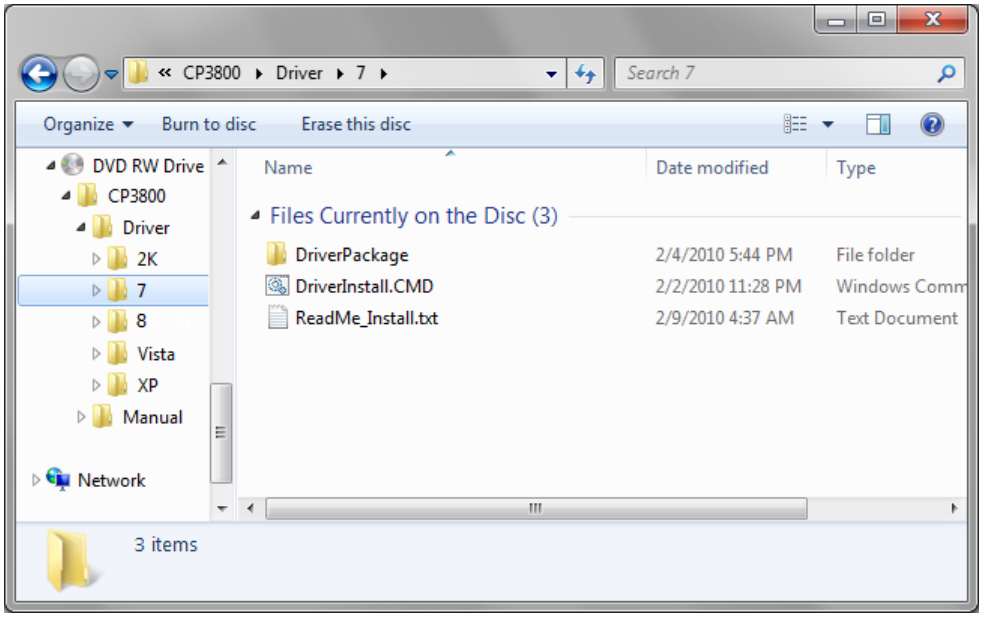


Fig 1.1 Driver Package Folder

In the selected folder, double click on the file “DriverInstall.CMD”. (Depending on your operating environment, the .CMD extension may not be shown.)
The best Driver Package Installer for your operating system (32 or 64 bit) will automatically be selected.

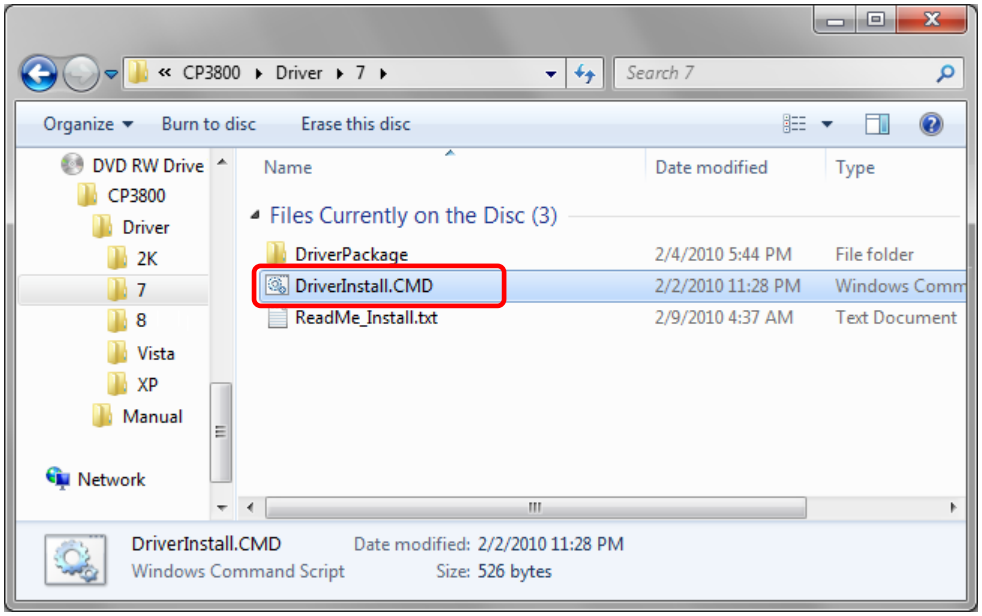


Fig 1.2 Install File

If the User Account Control dialog appears, click on “Yes”.

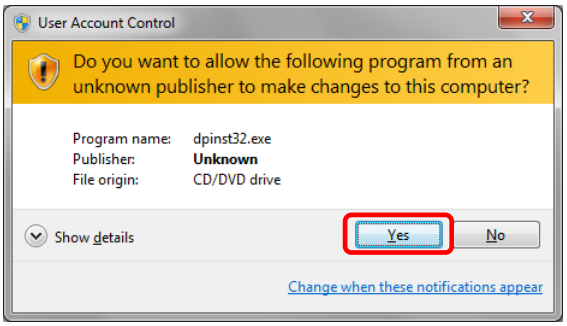


Fig 1.3 User Account Control

When the “Welcome to the Device Driver Installation Wizard!” window appears, click on “Next >”.

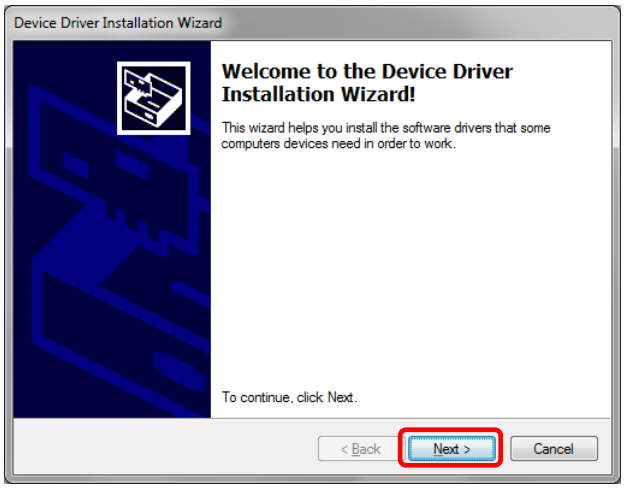


Fig 1.4 Starting of Installation Wizard

If the Windows Security confirmation window appears, click on “Install this driver software anyway”.

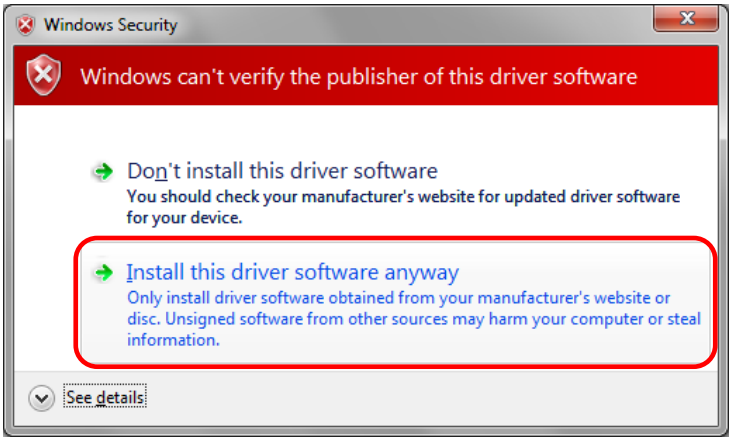


Fig 1.5.i Windows Security confirmation (Windows 7)

In Windows 8, click on “Install”.

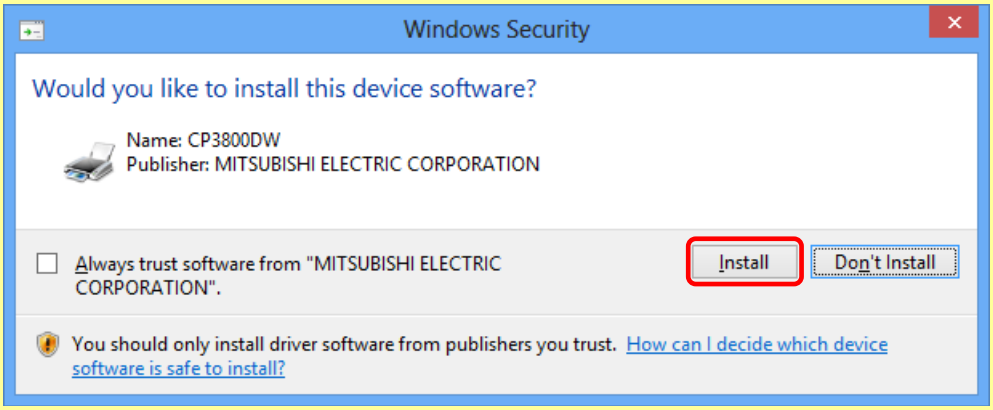


Fig 1.5.ii Windows Security confirmation (Windows 8)

This starts the Driver Package installation. Please wait until it is complete.
When the “Completing the Device Driver Installation Wizard” window appears, click on “Finish”.

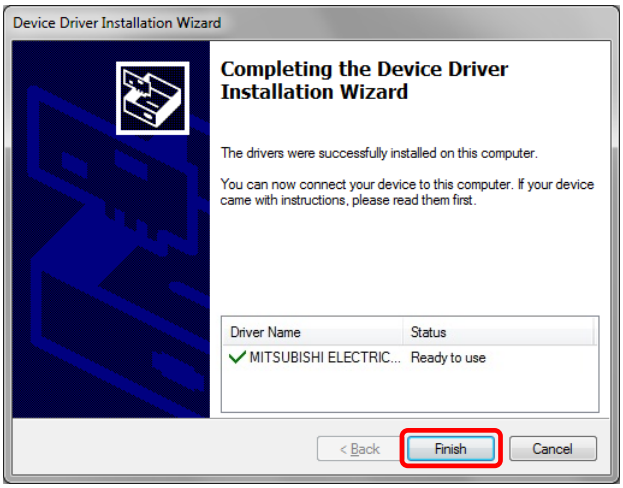


Fig 1.6 Completion of the Installation Wizard

1.3 Installing the Printer Driver

Connect the printer to the computer with the USB cable, and turn the printer power ON.
The printer will be recognized, and the driver installation should begin.
* Please refer to the manual for the CP3800DW printer for connection if needed.

When driver installation begins, the message "Installing device driver software" will appear above the task bar.
The message will not appear in Windows 8. Please turn to page 7.

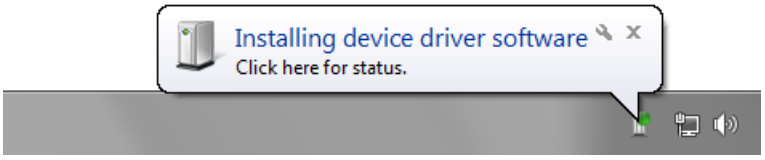


Fig 1.7 Driver Installation message

By clicking on this message, the "Driver Software Installation" window will be opened, and the driver installation status will be shown. Click on "Close" to close the window.

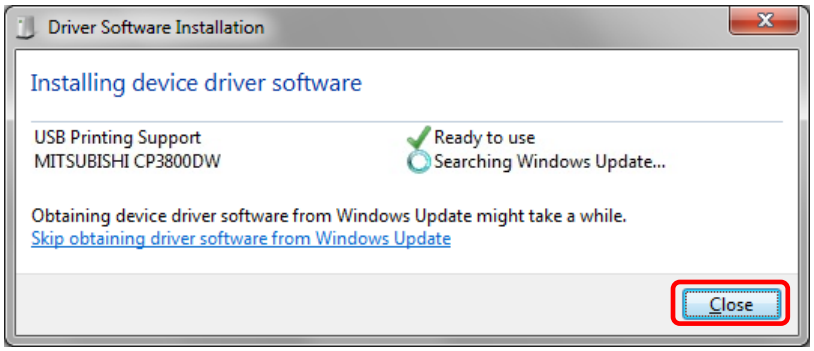


Fig 1.8 Driver Software Installation

* About "Skip obtaining driver software from Windows Update"
If the operating system setting is such that it will get the driver software from Windows Update, it will first search for the driver through Windows Update, so it will take more time to complete the installation. If you skip getting the driver software through Windows Update, the time to complete the installation will be decreased (Depending on the environment, it may take some time to complete the installation).
Click on "Skip obtaining driver software from Windows Update" in the "Driver Software Installation" window.

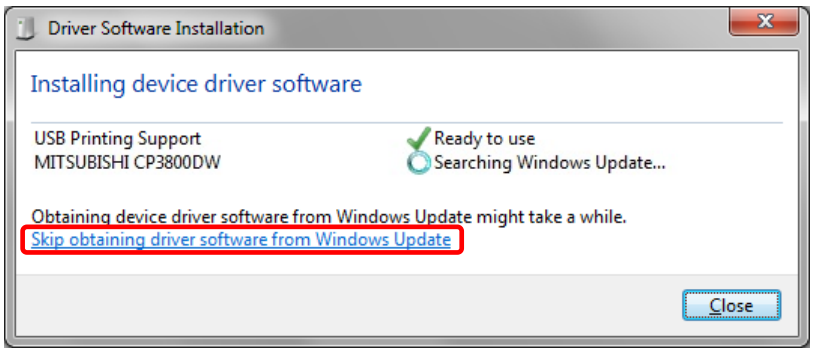


Fig 1.9 Skip obtaining driver software from Window Update

When the confirmation window appears, click on “Yes”.

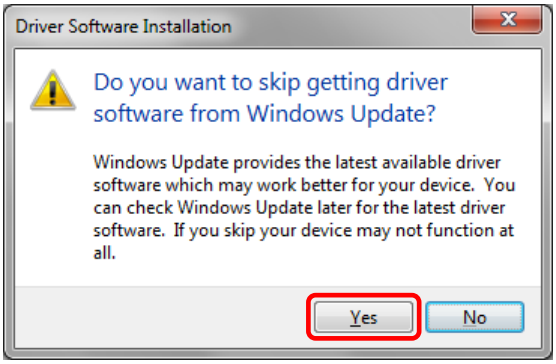


Fig 1.10 Skip getting the driver software from Windows Update

From a beginning of installation after a while, the message “Your device is ready to use” will appear above the task bar, and the printer driver installation will be complete.

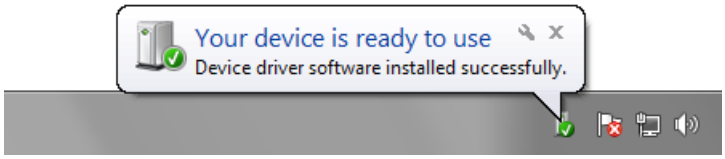


Fig 1.11 Driver Installation Complete message

By clicking on this message, the “Driver Software Installation” window will be opened, and “Your device is ready to use” will be shown. Click on “Close” to close the window.
(If the “Driver Software Installation” window is shown from the start of installation, the message above will not be shown.)

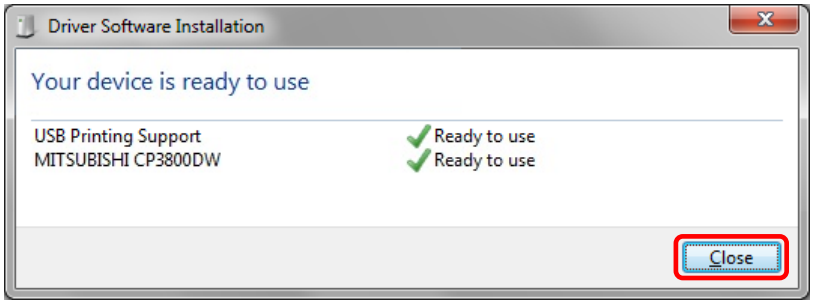


Fig 1.12 Driver Software installation complete

Select “Start”, then “Control Panel”, and open the control panel.
In Windows 8, right click the Start screen, select right-under the "All apps" and select the control panel.
Please click on “View devices and printers” in the control panel.

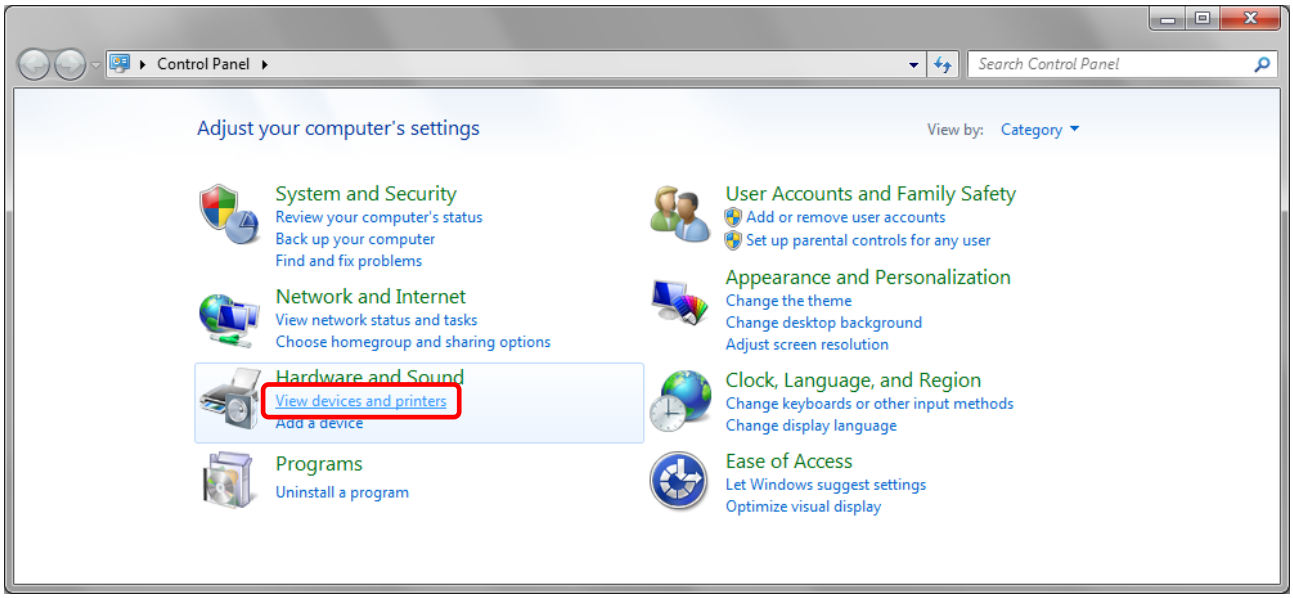


Fig 1.13 Control Panel

Check that the MITSUBISHI CP3800DW is shown in the Devices and Printers window.
Note: In Windows 8, CP3800DW icon does not appear if the printer is offline (if the printer with the power on is not connected).
Now, installation of the CP3800DW printer driver is complete.

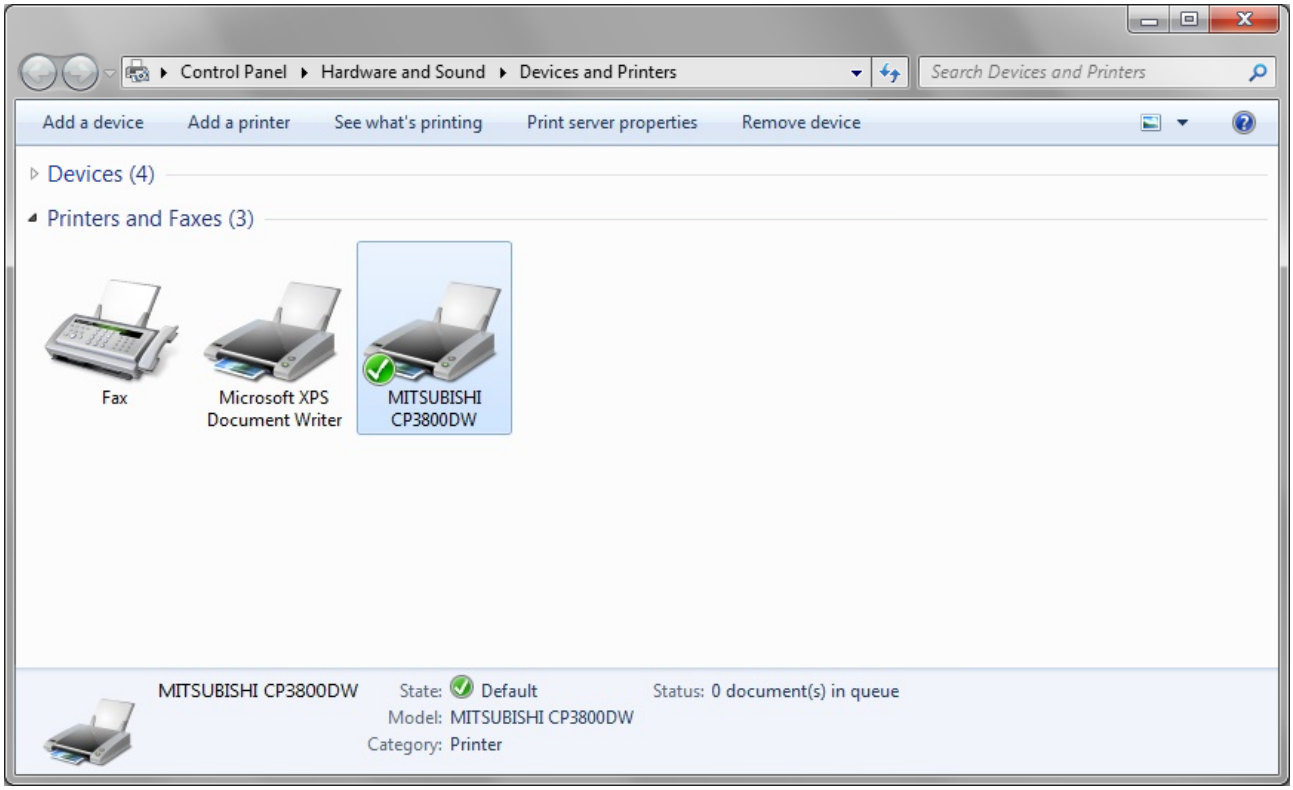


Fig 1.14 Devices and Printers window

After installation of the printer-driver is complete, be sure to reboot the computer.

If the CP3800DW printer driver installation was unsuccessful, the message “Device driver software was not successfully installed” will appear above the task bar.

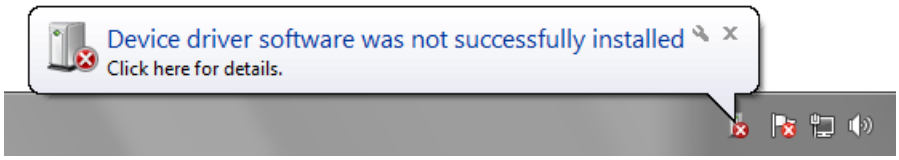


Fig 1.15 Driver Not Installed message

By clicking on this message, the “Driver Software Installation” window will be opened, and the message “Device driver software was not successfully installed” will appear. Click on the “Close” button.
(If the “Driver Software Installation” window is shown from the start of installation, the message above will not be shown.)
If the driver insallation was unsuccessful, refer to the next section “1.4 Installing a Driver for an Unspecified Device” and install the printer driver.

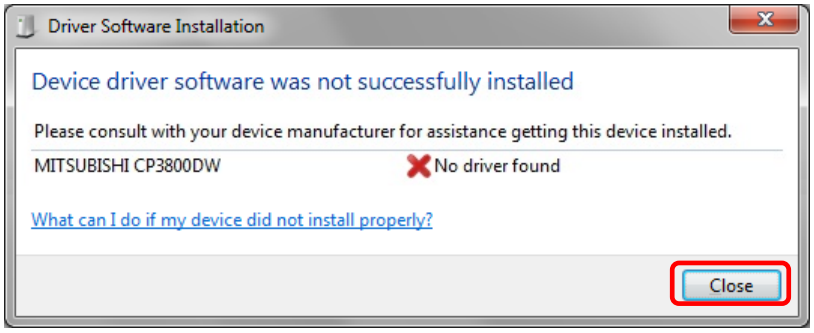


Fig 1.16 If the Driver is not installed successfully

1.4 Installing a Driver for an Unspecified Device

Before installing the driver package, connect the printer (with power ON) to the computer, to create an ”Unspecified” device in the “Devices and Printers” window. Using this method, the printer driver can be installed as follows.
Also, when a driver is not installed correctly but the "Unspecified" device is created by the method of connecting a printer after installing the driver package of usual printer driver installation procedure, you can install the driver using the following method.

1. Installing the Driver Package
If the driver package has not been installed yet, follow the procedure shown in “1.2 Installing the Driver Package”.
When the driver package has been installed, installation of the printer driver for the Unspecified device may be completed automatically.

2. Installing a driver for an Unspecified device
In the "Unspecified" device of the "Devices and Printers" window, do the right click of the "Photo Printer", and click on the "Troubleshoot" from pull-down menu.

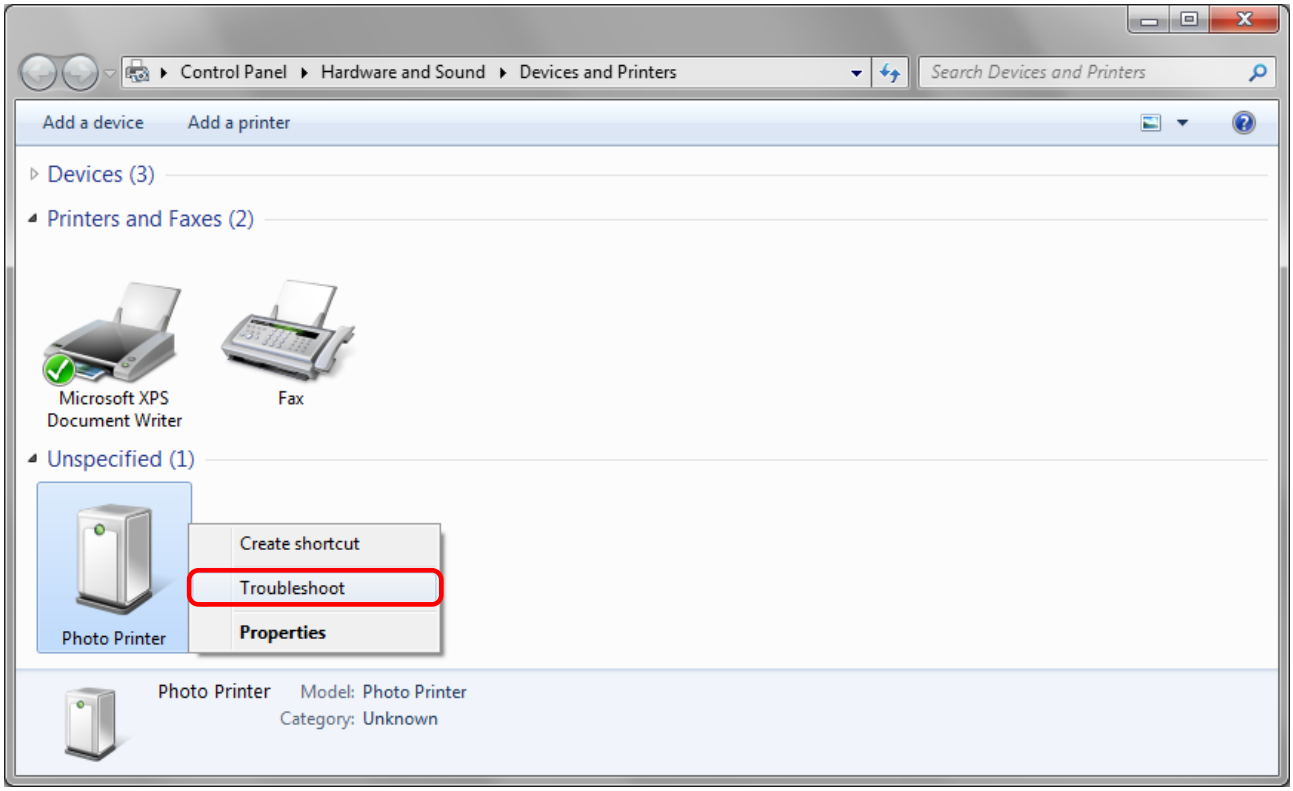


Fig 1.17 Photo Printer as an unspecified device

When the “Install a driver for this device” window appears, click on “Apply this fix”.
It will automatically search for the driver and installation is started.

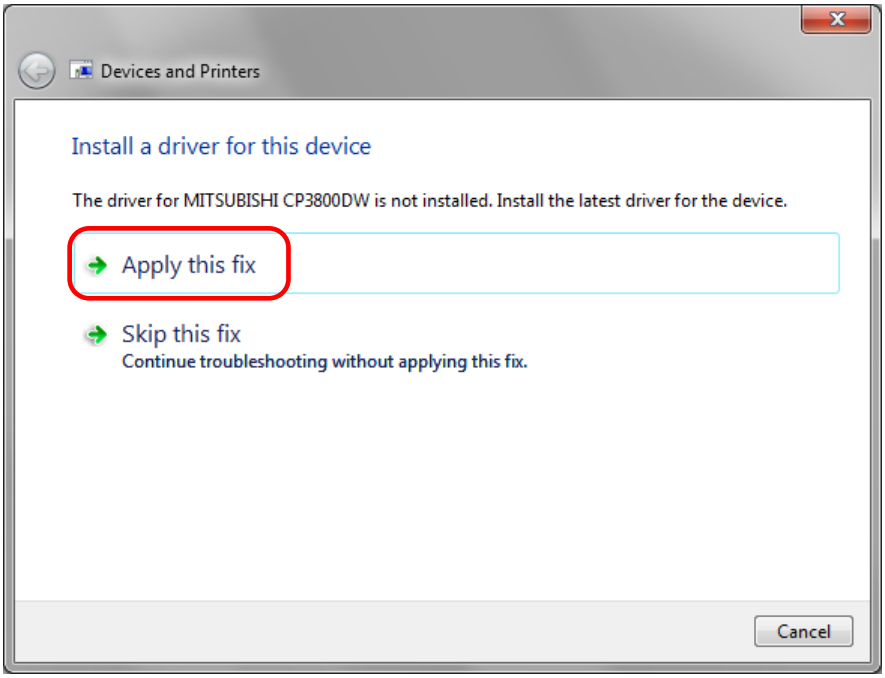


Fig 1.18 Applying the Fix

When the driver is installed, “Troubleshooting has completed” appear. Please click on “Close the troubleshooter” to end the troubleshooting.

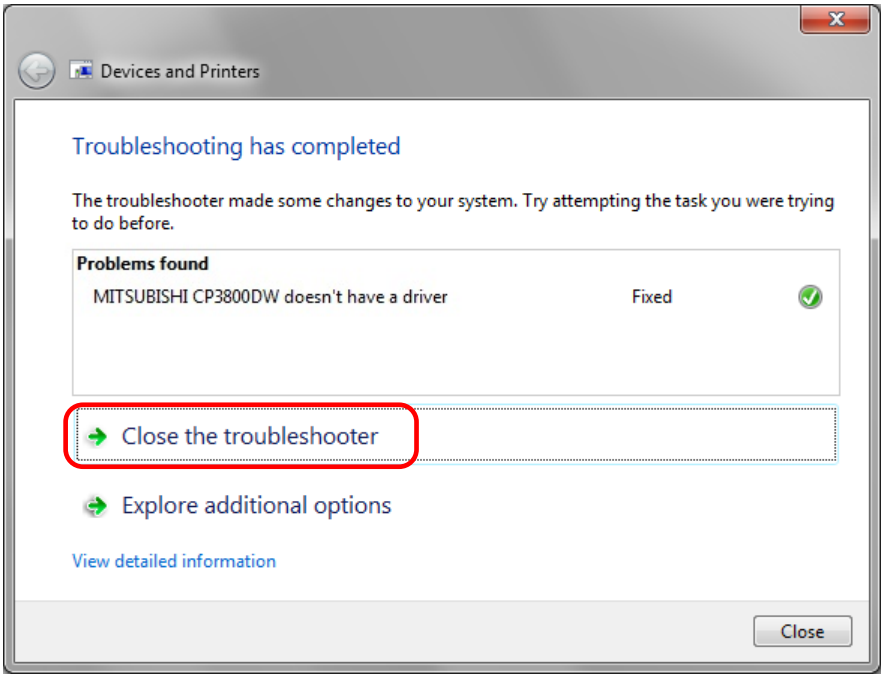


Fig 1.19 Completion of Troubleshooting

Check that the MITSUBISHI CP3800DW is displayed in the Devices and Printers window.
Note: In Windows 8, CP3800DW icon does not appear if the printer is offline (if the printer with the power on is not connected).
Now, the CP3800DW Printer Driver installation is complete.

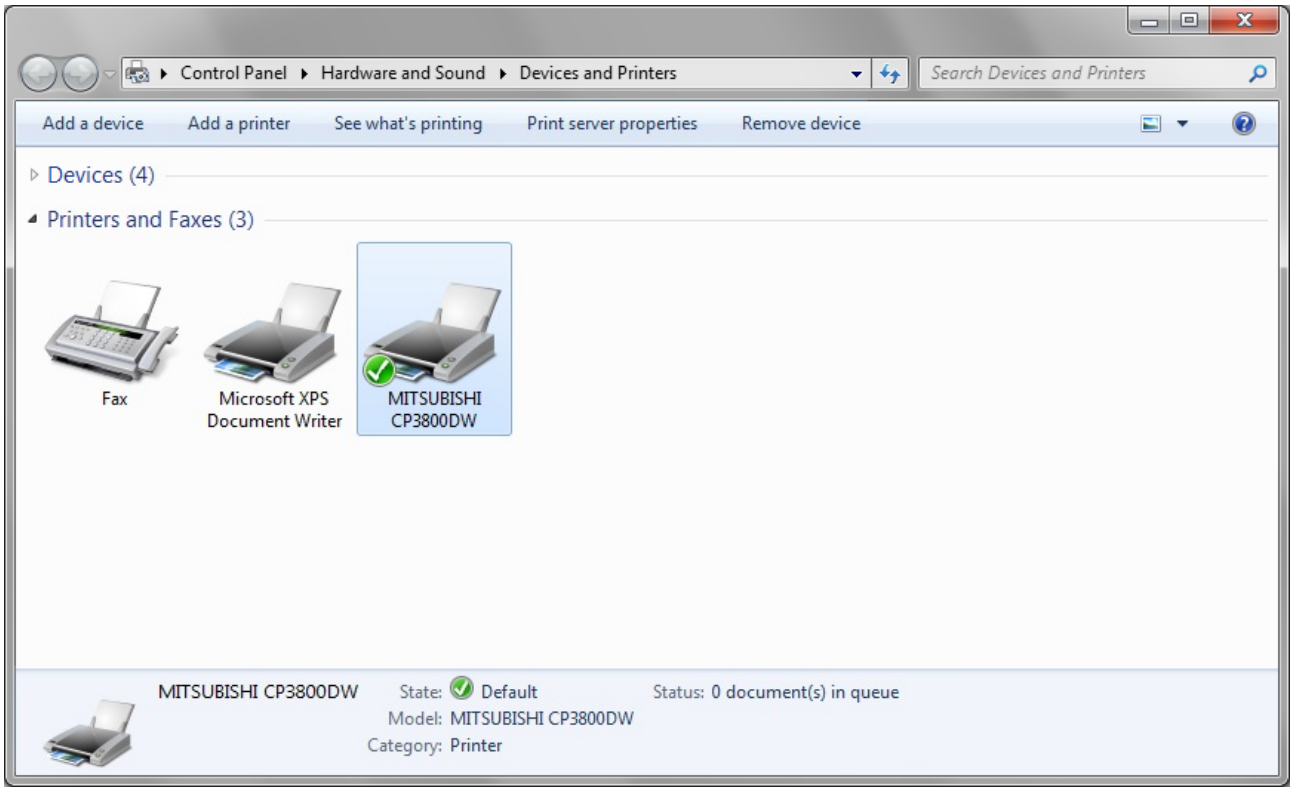


Fig 1.20 Devices and Printers

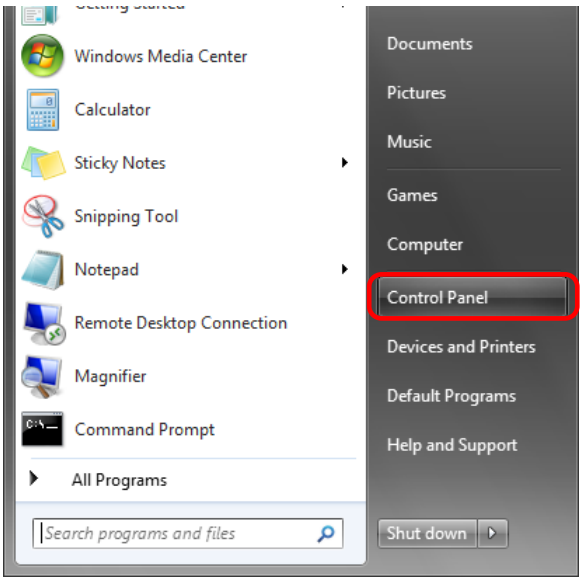
After installation of the printer-driver is complete, be sure to reboot the computer.

Chapter 2 Properties

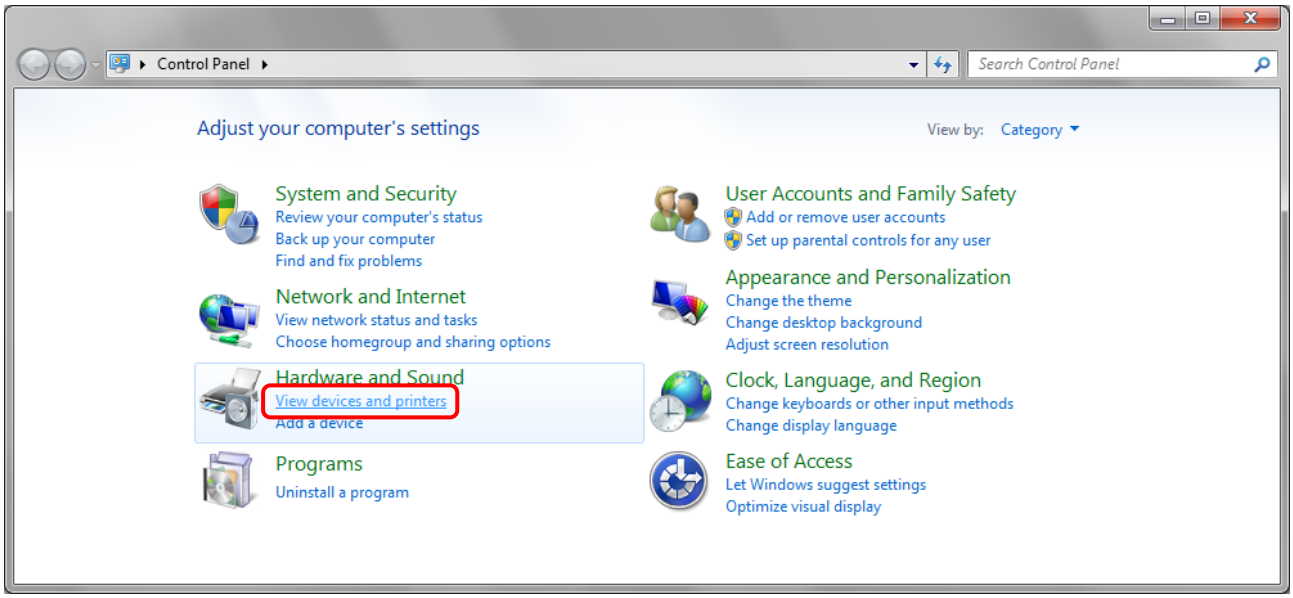
Various printer settings can be made using the CP3800DW Driver properties. As a rule, the printer settings should not be altered. Use the default settings present at installation. Alter paper-size settings at the Application side. Before operation, be sure to have a good understanding of the contents.

2.1 Opening Printer Properties

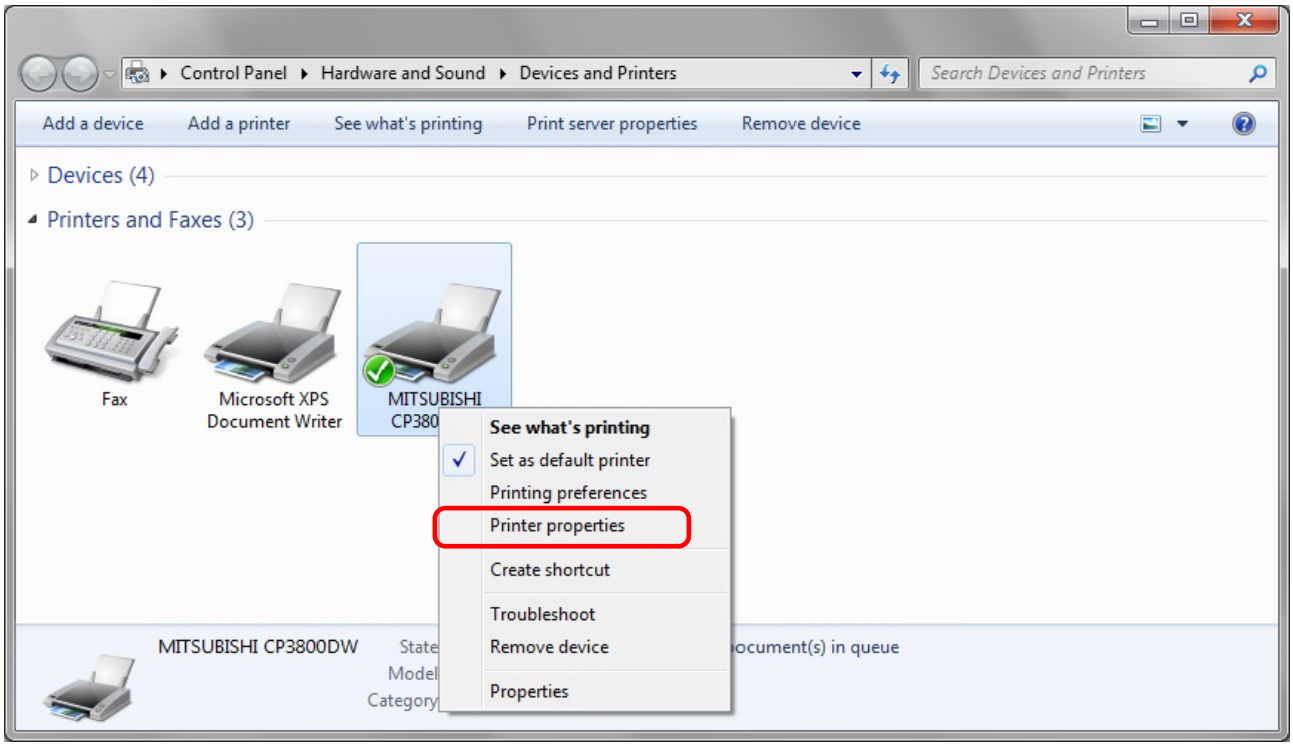
1. Click Start ⇒ Control Panel ⇒ open the control panel
   In Windows 8, Right click on the Start screen ⇒ All apps ⇒ Control Panel ⇒ open the control panel



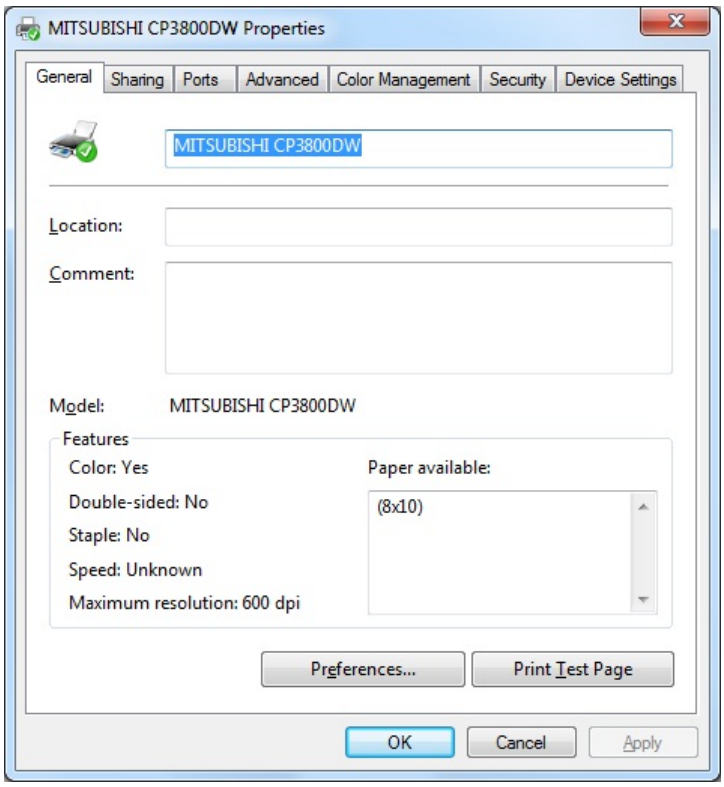
2. In the control panel, select View devices and printers ⇒ open the Devices and Printers window



3. Right-click on the CP3800DW icon, and from the pull-down menu select Printer properties ⇒ open the Properties window
Note: In Windows 8, CP3800DW icon does not appear if the printer is offline (if the printer with the power on is not connected).



4. The CP3800DW Properties window will appear.



2.2 Explanation of Print Setting Functions

From the Properties window, by selecting Print Settings you can make various print settings.

2.2.1 Layout

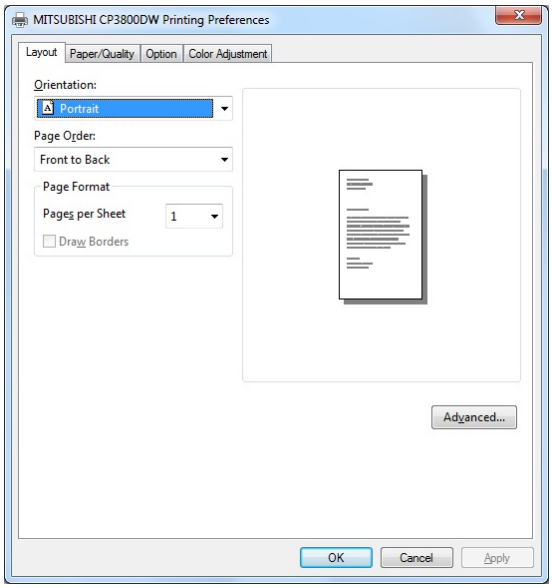


Fig 2.2.1 Layout tab

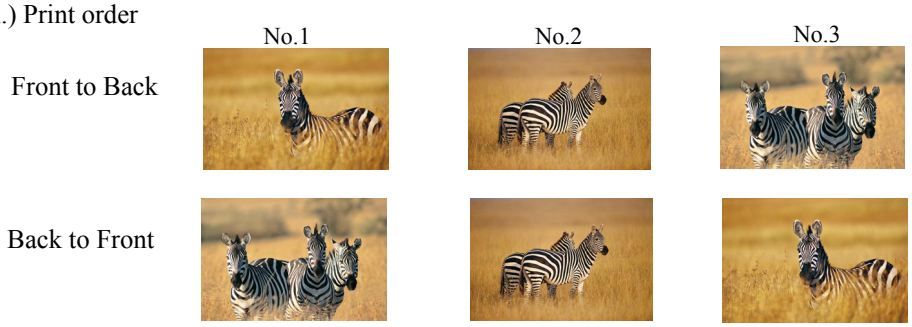
Orientation

Please set to Portrait

Page Order

When printing multiple images in the application, you can set the order.

Ex.) Print order

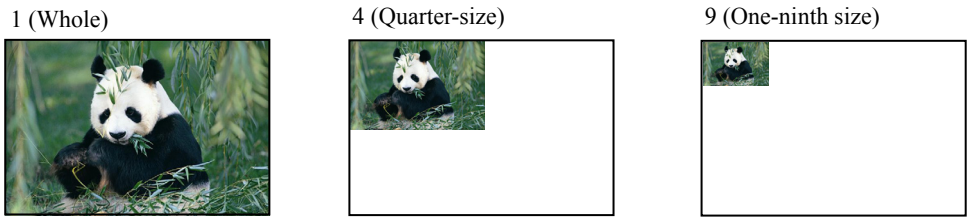


Pages per Sheet

Prints the designated fractional size. Normally you should specify a value of 1.

(If you want to specify other than 1, please use the Print Quality settings to 300x300dpi or 600x600dpi)

Ex.) Fractional size



2.2.2 Advanced Options

By selecting [Advanced Settings] in the Layout window, various settings can be made using Advanced Options.

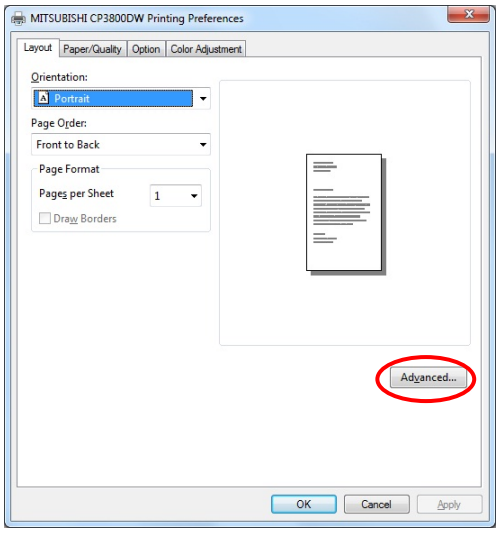


Fig 2.2.2.1 Advanced Settings

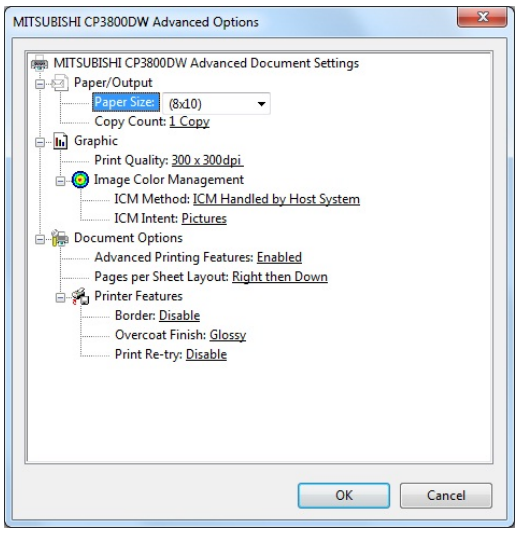


Fig 2.2.2.2 Advanced Options tab

Paper Size

You can designate the paper size. Please match the paper size to the media size with which the printer is equipped

Copy Count

You can designate the number of times an image will be printed.

Print Quality

You can designate the print quality.

Print Quality	Function
300 x 300dpi	Printing in the high-speed mode
300 x 600dpi	Printing in the high-quality mode * If the application can not set an asymmetric aspect resolution, please set the 600x600dpi. *When you execute the "Print Test Page" in printer properties in Windows 8, depending on the specifications of the OS, is printed the aspect ratio of the printer mark is different.
600 x 600dpi	Printing in the high-quality mode (Printer driver converts to 300x600dpi data, and sends it to the printer.)

ICM Method

ICM intent	Function
ICM Disabled	2.2.4 Synchronous with “Color Management: None” in paper option.
ICM Handled by Host System	2.2.4 Synchronous with “Color Management: ICM” in paper option. Performs color management with the driver.
ICM Handled by Printer	This is the same as setting “ICM Handled by Host System”.

ICM Intent

This designates the rendering method when using ICM. Always have the ICC profile for the CP3800DW set to “Picture”. Please do not use it at other settings.

Advanced Printing Features

Always have it set to “Enabled”. Please do not use it at other settings.

Pages per Sheet Layout

The layout direction of a picture is specified, when Pages per Sheet setting is multiple pages per sheet.

Border

Synchronous with the border option in the paper option.

Overcoat Finish (Depending on the version of the printer, "Glossy" may be the only option)

There are two types of overcoat finish:

Overcoat Finish	Function
Glossy	The printed images with a glossy surface.
Matte	The printed images with a matte (luster) surface.

* Re-boot computer is needed if the printer driver was updated. Otherwise this new driver function will not be available.

Print Re-try (Depending on the version of the printer, "Disable" may be the only option)

This sets up determines whether print data in the printer buffer is printed after error recovery.

Print Re-try	Function
Disable	Printing data in the printer buffer is cleared in case of a printer error. You may be required to re-send the image data to print. When using a program that has an error recovery function, select this option.
Enable	Image data in the printer buffer is held in the case of certain printer error. After the printer recover from the error, the print process resumes with the saved data. However, if the power is turned OFF, the data will not be saved. See chart below for errors which can resume printing.

* Re-boot computer is needed if the printer driver was updated. Otherwise this new driver function will not be available.

Printer errors recovery chart

Error recovery is based on Print Re-try setting. You may be required to reset the printer power.

Contents of an error	Print Re-try setup is "Disable"	Print Re-try setup is "Enable"
Paper End	After error recovery, resend last image data not printed.	Printing will resume after error recovery. In some cases where printer initialize is needed, printing will resume after initialization.
Ribbon End		
Door is Open		
Paper Jam (*1)		
Ribbon Error (*1)		
Paper Error		
No Scrap Box		
System Error	Reset printer power to recover from this error. Then resend the last image data not printed.	Reset printer power to recover from this error. Data held in the printer buffer is cleared after power reset. Resend image data is required.

*1: Please refer to the user's manual to recover from these errors.

2.2.2-1 Multiple layout method 1

The CP3800DW is able to print 2 or 3 images multiple layouts.
With the printer driver paper setting, multi-image layout is made possible, and the image sizes are as follows.
Refer to "2.2.2-2 Multiple layout method 2" for multi-cut paper settings with the "M_" prefix.

Layout designation

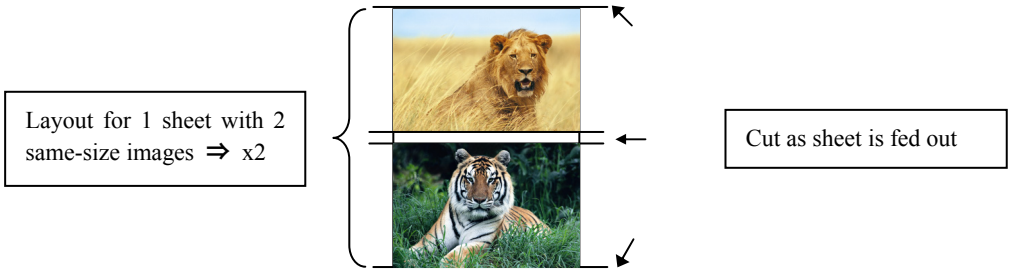
Model	Driver paper setting (layout)	Image size(mm)	Using media
CP3800DW	(8x4) x 2	(207.3x104.6) x 2	8x12, 8x10
	(8x5) x 2	(207.3x130.0) x 2	8x12, 8x10
	(8x6) x 2	(207.3x155.4) x 2	8x12
	(8x5) _ (8x4)	(207.3x130.0) x (207.3x104.6)	8x12, 8x10
	(8x6) _ (8x4)	(207.3x155.4) x (207.3x104.6)	8x12, 8x10
	(8x6) _ (8x5)	(207.3x155.4) x (207.3x130.0)	8x12
	(8x8) _ (8x4)	(207.3x206.2) x (207.3x104.6)	8x12
	(8x4) x 3	(207.3x104.6) x 3	8x12
Image layout median size		2.54	

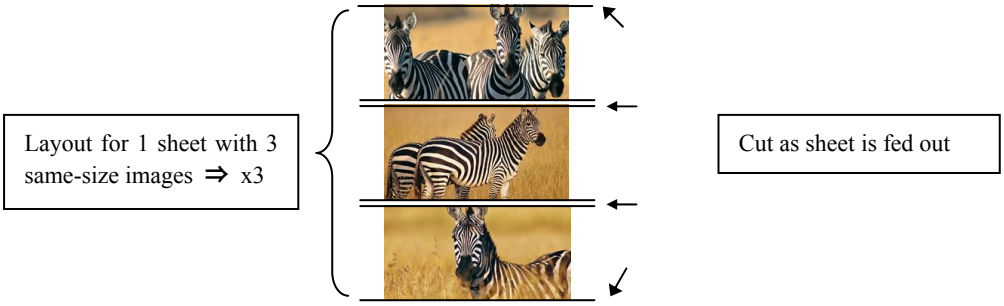
Multiple layout is possible under the following conditions.
1. The printer driver paper size is set to one of the above sizes.
2. Multiple images are sent from the application.

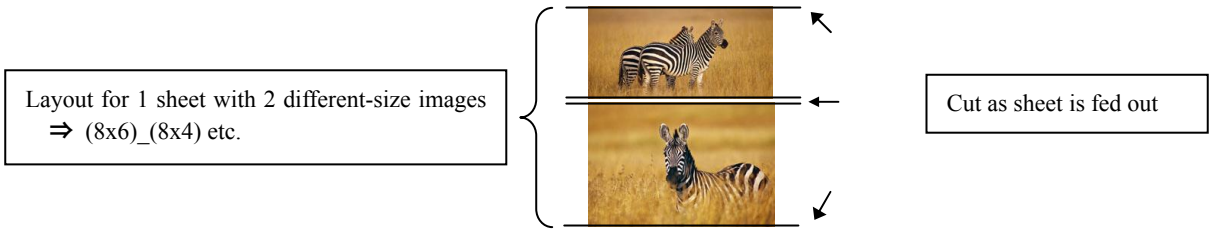
Note) Because the multi-image layout occurs on a per job basis, this works when there are multiple images for 1 job. If you want to print the same image, be sure to send the image data for each copy to be printed. The printer prints 2 or 3 images in one operation, and the paper is cut as it is fed out.

<Multi-image layout patterns>

The following combinations are possible for the multi-image layout patterns.





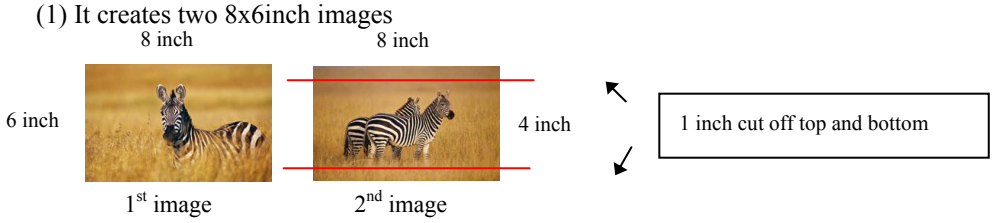


Cautions for printing 2 different-size images on one sheet

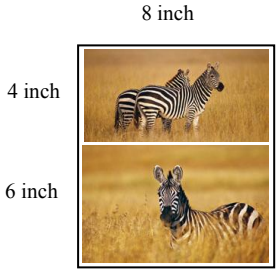
When printing 2 different-size images on 1 sheet, 1 inch will be cut off the top and bottom of the 2nd image when the image is being generated. When creating the original image, be aware of the following points.

Ex.) When the layout is set for (8x6)_(8x4)
The driver creates the layout image in the order of (1), (2).

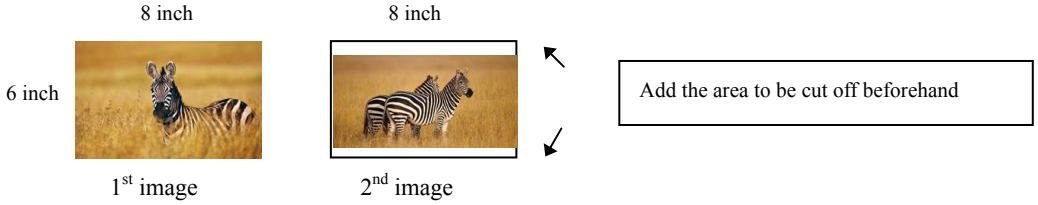
(1) It creates two 8x6inch images



(2) The driver then lays out the 2 different-size images from (1) as one (8x10) image and outputs it to the printer.



Ex.) Example of creating the original image.
When outputting the original image to the driver, the 1st and 2nd images are created as the same size, so factor in the space that will be cut off from the 2nd image.



2.2.2-2 Multiple layout method 2

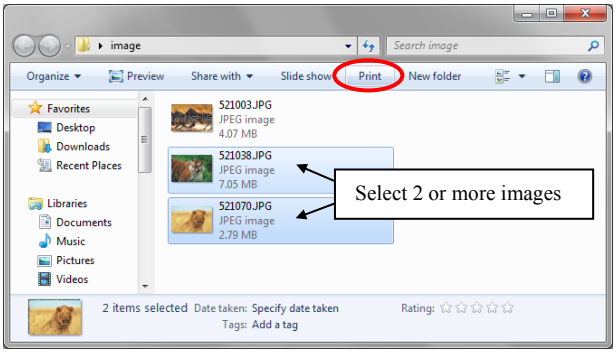
When running a multi-cut print of an miage that has been prepared as a multi-image layout, select the multi-cut paper size with the "M_" prefix from the table below.
When these paper sizes are selected, the border option (paper option tab "Border", or advanced option "Border") is automatically set to disable, and cannot be changed. Because the driver processes it as no border, if a border is required, it should be added during image layout.

Model	Driver paper setting (layout)	Image size	Using Media
CP3800DW	M_(8x4) x 2	Refer to "2.5 Print Area" in "Print area of the multiple layout method 2".	8x12, 8x10
	M_(8x5) x 2		8x12, 8x10
	M_(8x6) x 2		8x12
	M_(8x5) _ (8x4)		8x12, 8x10
	M_(8x6) _ (8x4)		8x12, 8x10
	M_(8x6) _ (8x5)		8x12
	M_(8x8) _ (8x4)		8x12
	M_(8x4) x 3		8x12

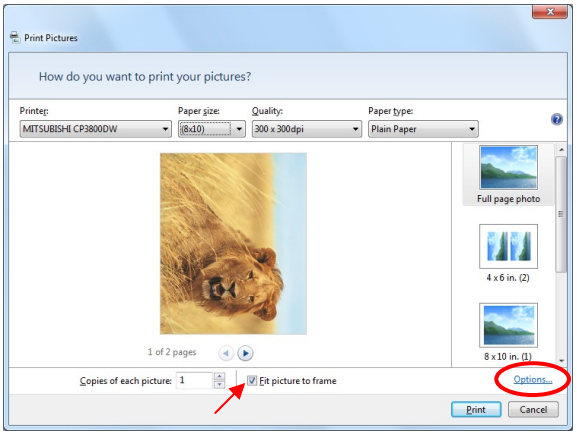
<Example of using application of Multicut layout method 1>

This is an example using Windows Explorer

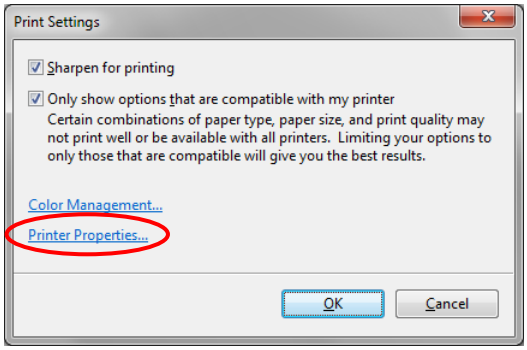
Step 1. Select 2 or more images⇒Click “Print”.



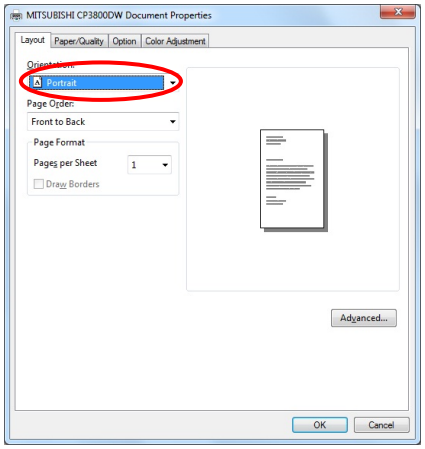
Step 2. Check “Fit picture to frame” and click “Options”.



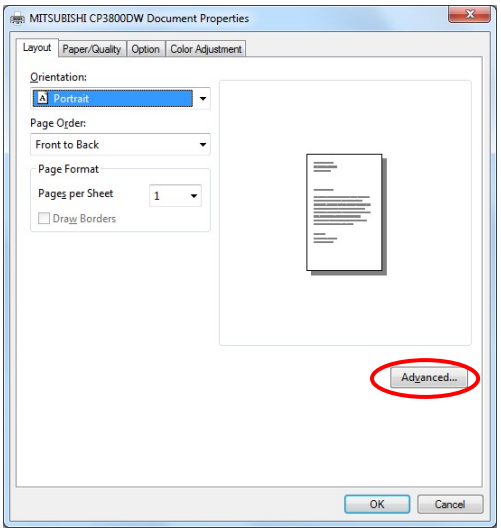
Step 3. Click on “Printer Properties”.



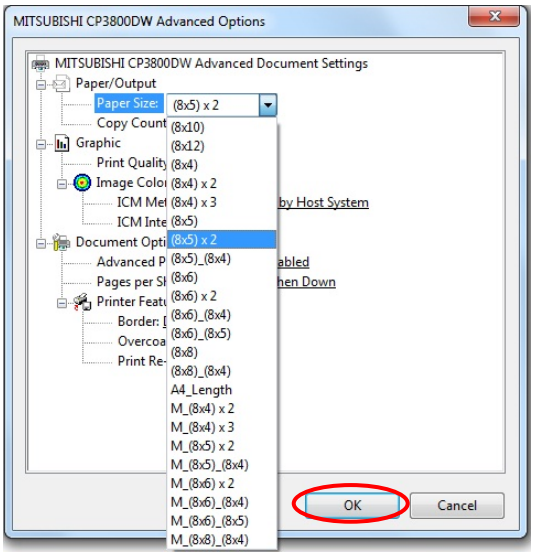
Step 4. From the “Orientation” pull-down menu, select “Portrait”.



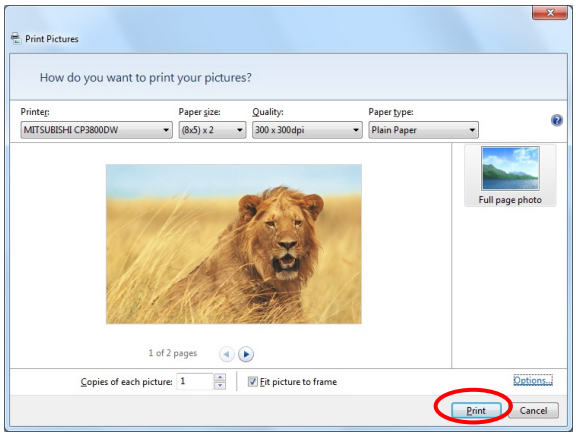
Step 5. Click on “Advanced”.



Step 6. Set the Paper Size to “(8x5)x2”. Then click “OK” on the windows from steps 6⇒5, returning to the window displayed in Step 2.



Step 7. Click on “Print”.



2.2.3 Paper/Quality

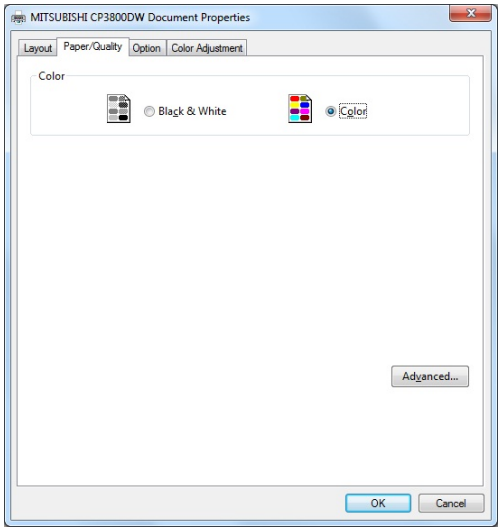


Fig 2.2.3 Paper/Quality tab

Color Please set to color print. Do not use for black and white printing.

2.2.4 Option

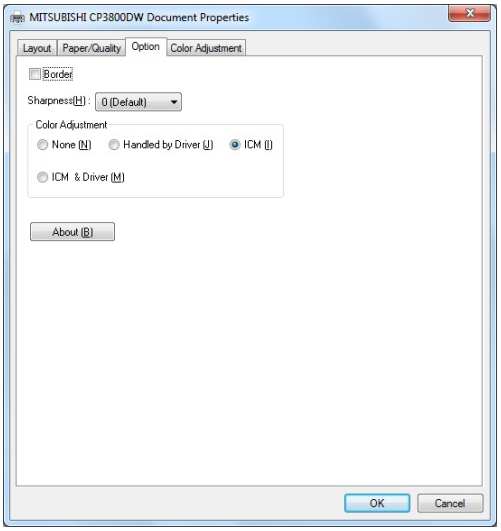


Fig 2.2.4.1 Paper option tab

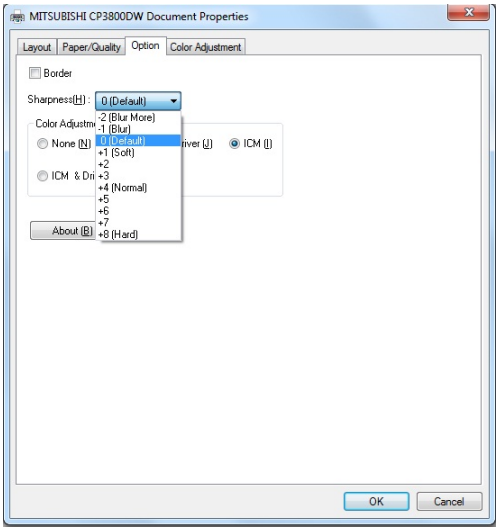


Fig 2.2.4.2 Sharpness setting

Border

Designates yes or no for border (check means with border). Synchronous with border in the Advanced Settings.

Sharpness

Processes for 11 sharpness levels (Fig 2.2.4.2). 0(Initial setting) means there is no sharpness processing. Minus(-) blurs the image, and plus(+) increases the sharpness.

Color Adjustment

None

Synchronous with the ICM Method in the Advanced Settings. Checking this item disables ICM and the Color Adjustment tab, and color management does not occur from the driver.

Handled by Driver

Checking this item disables ICM and 2.2.5 Color Adjustment is enabled. The adjustment values for gamma, brightness, contrast, and chroma are shown.

ICM

Synchronous with the ICM Method in the Advanced Settings (ICM Handled by Host System). Checking this item enables color management from the driver.

ICM & Driver

If you check this, ICM (color management) and color adjustment will be enabled.

About

Displays the driver version.

2.2.5 Color Adjustment

If you check Handled by Driver in 2.2.4 Option, the respective color adjustment values in the Color Adjustment tab are reflected in the image.

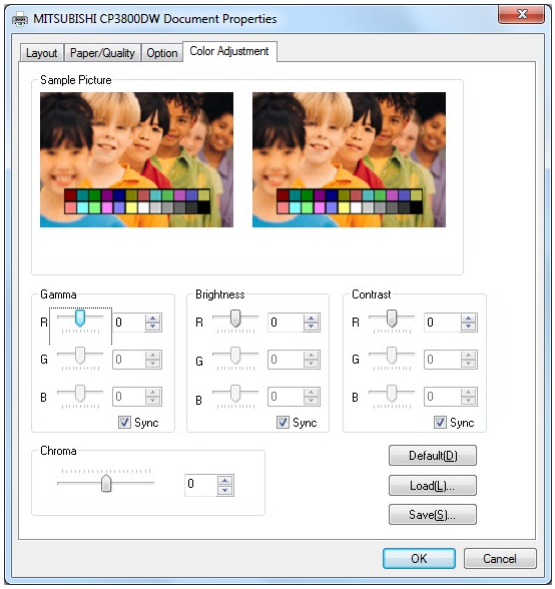


Fig 2.2.5 Color Adjustment tab

Setting ranges in the Color Adjustment tab are as follows:

Adjustment Item	Adjustment Value
Gamma	-100(dark) ~ 100(light) (0 means no adjustment, Gamma 2.0 ~ 0.5) Adjusts the density of the highlights in the image. The greater the gamma value, the brighter the highlights. Synchronous check box ON **:** Sets RGB at the same value OFF**:**Sets RGB at a different value
Brightness	-100(dark) ~ 100(light) (0 means no adjustment) Adjusts the brightness of the image. The larger the value, the greater the overall brightness of the image. Synchronous check box ON **:**Sets RGB at the same value OFF**:**Sets RGB at a different value
Contrast	-100(weak) ~ 100(strong) (0 means no adjustment) Adjusts the contrast of the image. The larger the value, the greater the contrast. Synchronous check box ON **:** Sets RGB at the same value OFF**:** Sets RGB at a different value
Chroma	-100(weak) ~ 100(strong) (0 means no adjustment) Adjusts the color saturation of the image.

2.3 Default Values for Various Settings

Default values for each option (at the time of installation) are shown below. If the printer driver does not work correctly after changing the options, please return the options to the default settings.
Note) According to the Service Pack and use environment of OS, the default value at the time of installation may differ from the following chart.

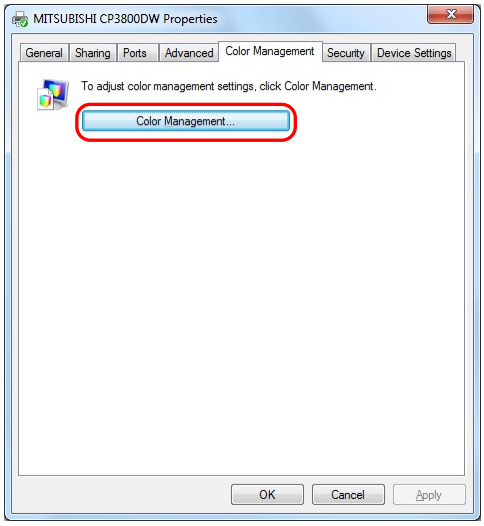
Tab	Options			Default
Layout	Orientation			Portrait
	Page Order			Front to Back
	Pages Per Sheet			1
Paper/Quality	Color			Color
Option	Border			Disable
	Sharpness			0 (Default)
	Color Adjustment			ICM
Color Adjustment	Gamma			0
	Brightness			0
	Contrast			0
	Chroma			0
Advanced (Click [Advanced] button of Layout tab)	Paper/Output	Paper Size		(8x10)
		Copy Count		1
	Graphic	Print Quality		300 x 300dpi
		Image Color Management	ICM Method	ICM Handled by Host System
			ICM Intent	Pictures
	Document Option	Advanced Printing Features		Enable
		Pages per Sheet Layout		Right then Down
		Printer Features	Border	Disable
			Overcoat Finsh	Glossy
			Print Re-try	Disable

Chart 2.3 Print Setting Default Values

2.4 Color Management

In [Color Management], this designates the color profile. Default at installation associates [CP38_xxxx].
xxxx is a 4-digit number that refers to the version.

Step 1. Select "Color Management" tab in "Printer Properties", and click on "Color Management" button.



Step 2. Choose printer: MITSUBISHI CP3800DW from a device.

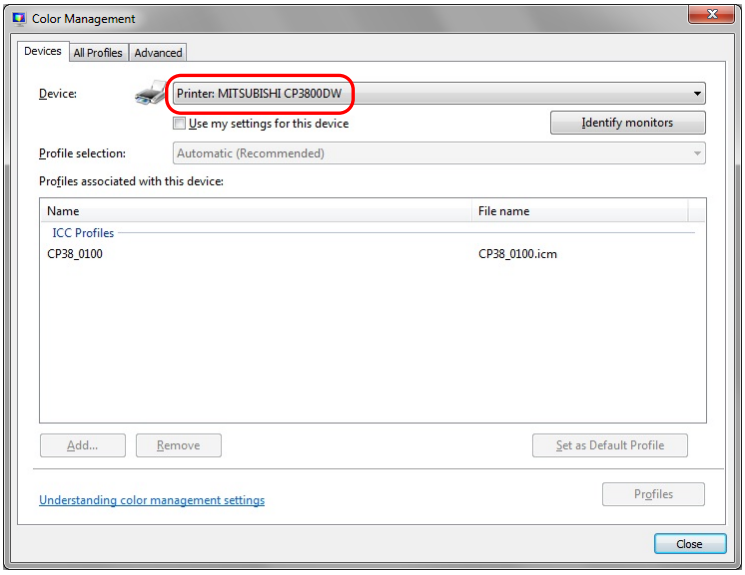


Fig 2.4 Color Management

2.5 Print Area

Depending on the paper size designated at the driver, the image size and dot count will be as follows.

Model	Paper	Size (inch)	Print Area (mm)	300x300 DPI Dot amount	300x600 DPI Dot amount	600x600 DPI Dot amount *
CP3800DW	(8x4)	8”x 4”	207.3 x 104.6	2448 x 1236	2448 x 2472	4896 x 2472
	(8x5)	8”x 5”	207.3 x 130.0	2448 x 1536	2448 x 3072	4896 x 3072
	(8x6)	8”x 6”	207.3 x 155.4	2448 x 1836	2448 x 3672	4896 x 3672
	(8x8)	8”x 8”	207.3 x 206.0	2448 x 2436	2448 x 4872	4896 x 4872
	(8x10)	8”x 10”	207.3 x 257.0	2448 x 3036	2448 x 6072	4896 x 6072
	A4 Length	8”x 11.7”	207.3 x 297.0	2448 x 3544	2448 x 7088	4896 x 7088
	(8x12)	8”x 12”	207.3 x 307.8	2448 x 3636	2448 x 7272	4896 x 7272

<Print area of the multiple layout method 2>
The size after multiple image layout.

Model	Paper setting	Print Area (mm)	300x300 DPI Dot amount	300x600 DPI Dot amount	600x600 DPI Dot amount *
CP3800DW	M_(8x4) x 2	207.3 x 211.8	2448 x 2502	2448 x 5004	4896 x 5004
	M_(8x5) x 2	207.3 x 262.6	2448 x 3102	2448 x 6204	4896 x 6204
	M_(8x6) x 2	207.3 x 313.4	2448 x 3702	2448 x 7404	4896 x 7404
	M_(8x5) _ (8x4)	207.3 x 237.2	2448 x 2802	2448 x 5604	4896 x 5604
	M_(8x6) _ (8x4)	207.3 x 262.6	2448 x 3102	2448 x 6204	4896 x 6204
	M_(8x6) _ (8x5)	207.3 x 288.0	2448 x 3402	2448 x 6804	4896 x 6804
	M_(8x8) _ (8x4)	207.3 x 313.4	2448 x 3702	2448 x 7404	4896 x 7404
	M_(8x4) x 3	207.3 x 319.0	2448 x 3768	2448 x 7536	4896 x 7536

*The horizontal line resolution of this printer is 300 DPI, so if 600x600 DPI is designated, the driver will reduce the image width from 4896 dots to 2448 dots and send this to the printer.

Multi-image layout position information (multi-cut paper sizes with the prefix “M_”)
Refer to the layout diagram (Fig.2.5.1, Fig.2.5.2)

Paper setting	Width [pixel]	Image height [pixel]			
	X	Y1	Y2	Y3	M (Margin)
M_(8x4) x 2	2448 4896	1236 2472	1236 2472		30 60
M_(8x5) x 2	2448 4896	1536 3072	1536 3072		30 60
M_(8x6) x 2	2448 4896	1836 3672	1836 3672		30 60
M_(8x5) _ (8x4)	2448 4896	1536 3072	1236 2472		30 60
M_(8x6) _ (8x4)	2448 4896	1836 3672	1236 2472		30 60
M_(8x6) _ (8x5)	2448 4896	1836 3672	1536 3072		30 60
M_(8x8) _ (8x4)	2448 4896	2436 4872	1236 2472		30 60
M_(8x4) x 3	2448 4896	1236 2472	1236 2472	1236 2472	30 60

Upper value = 300DPI
Lower value = 600DPI

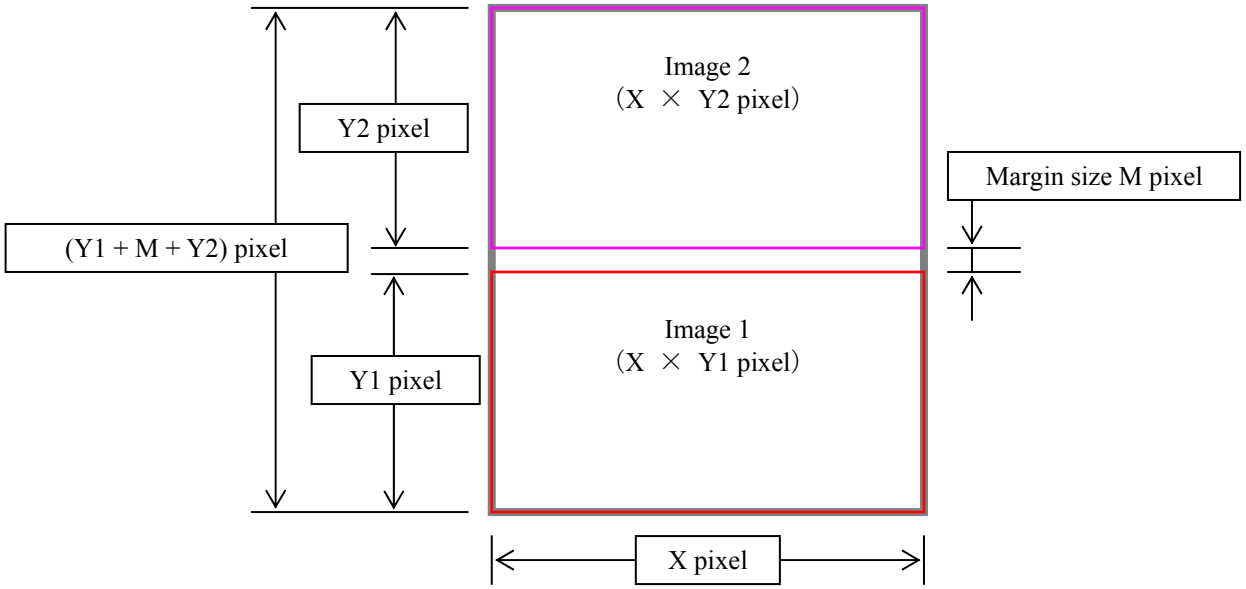


Fig.2.5.1 2-image layout

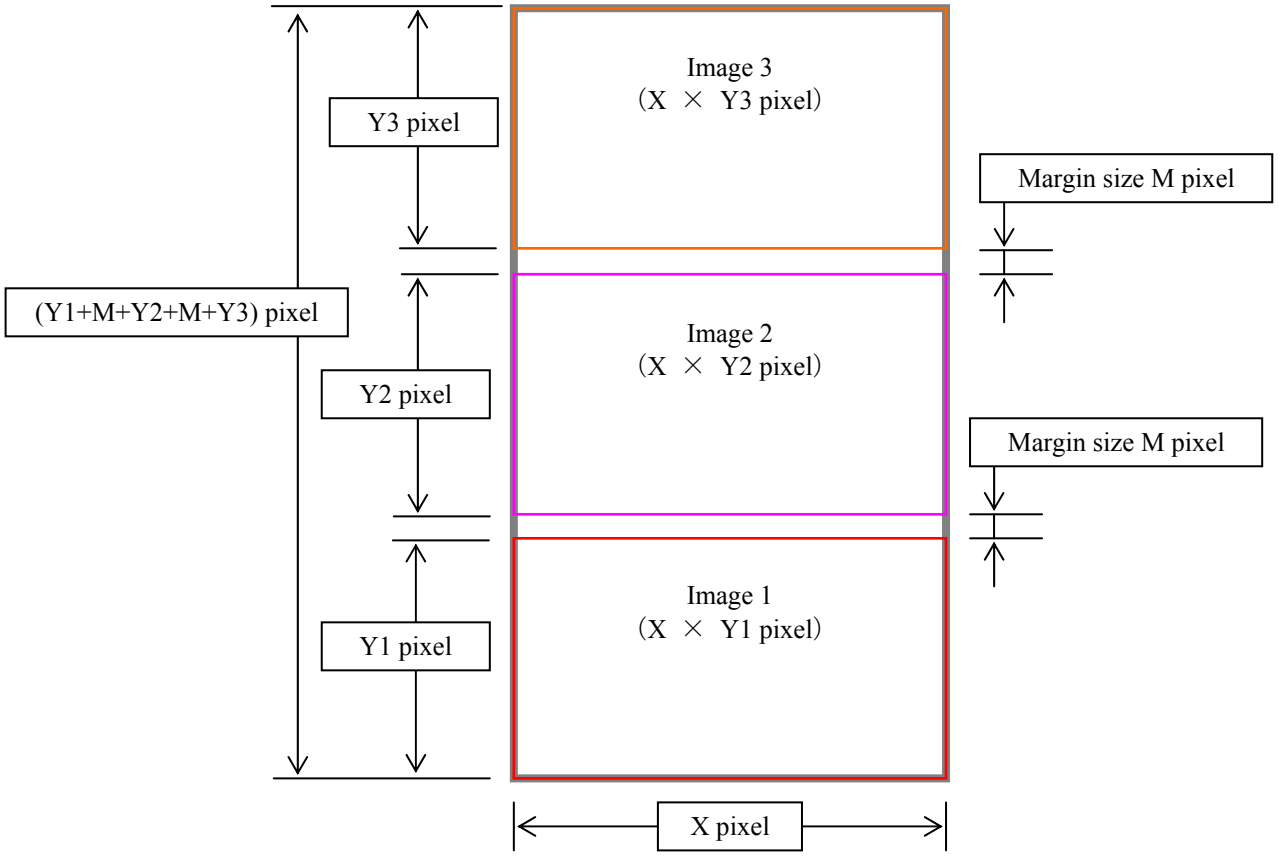


Fig.2.5.2 3-image layout

Chapter 3 Updating the Driver

In order to update the printer driver, follow the steps shown below.

1. Driver Removal

(1) Before removing the printer-driver, shut down all other applications. Also, in the "Devices and Printers" window, select the printer icon of the printer you want to remove, check the bottom of the window that there are no documents in queue, and start removal of the driver.
Note: In Windows 8, CP3800DW icon does not appear if the printer is offline (if the printer with the power on is not connected). If you can not connect to the printer with the power on, remove the device in the procedure on the next page.

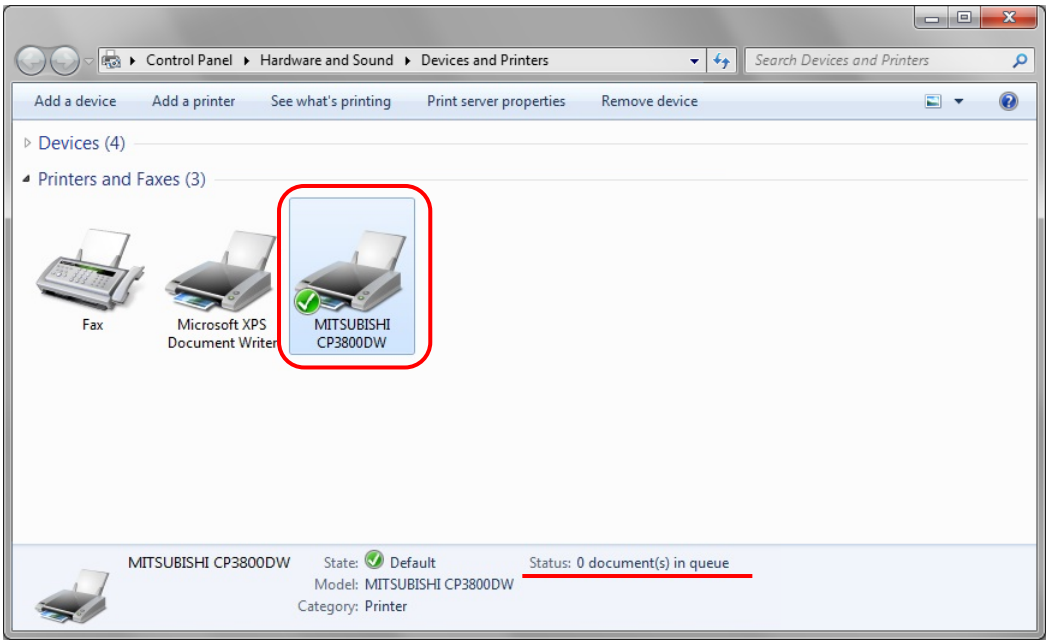


Fig 3.1 "Devices and Printers" window with the CP3800DW icon clicked

(2) Select "Start"–"Control Panel", and click on "View devices and printers" in the control panel.
In Windows 8, right click on the Start screen, select the right-under "All apps", select "Control Panel", click on "View devices and printers" in the Control Panel.
From the "Devices and Printers" window, select the CP3800DW printer, display the pull-down menu with the right click, and click on "Remove device".

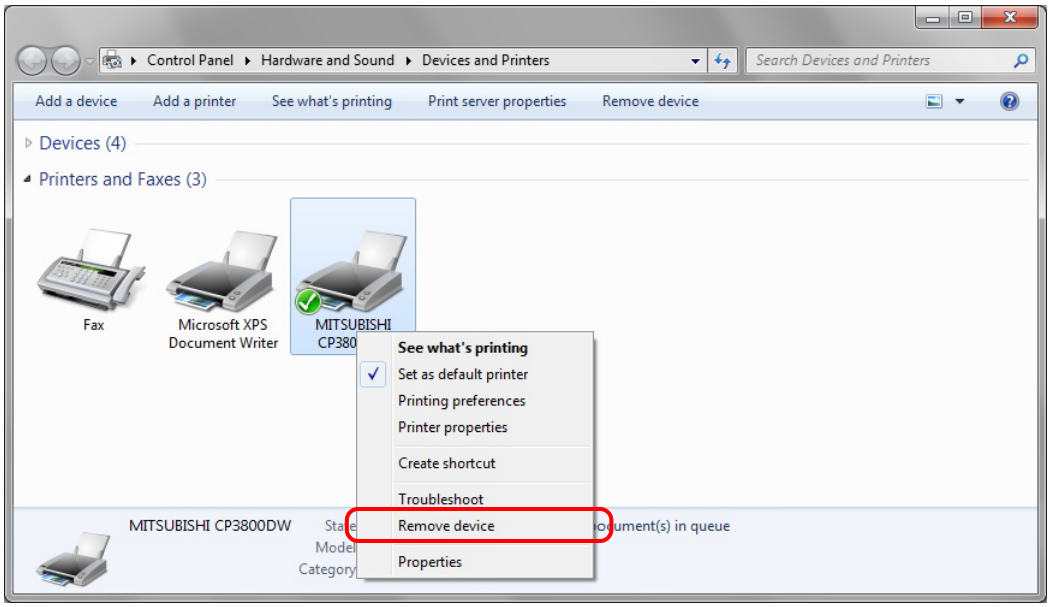


Fig 3.2 Devices and Printers window; CP3800DW right-clicked menu

In Windows 8, CP3800DW icon does not appear if the printer is offline (if the printer with the power on is not connected).
If you can not connect to the printer with the power on, remove the device in the following procedure.

(i) Right click an empty area of the "Devices and Printers" window, select the "Device Manager".

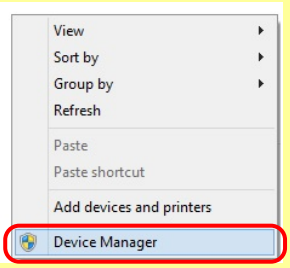


Fig 3.2.i Devices and Printers window; An empty area of the screen right clicked menu

(ii) Click on the check "Show hidden devices" in the menu "View".

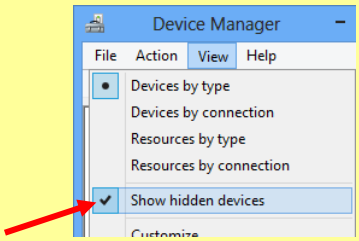


Fig 3.2.ii "Show hidden devices" menu

(iii) Right click on the "CP3800DW" of "Printers", select "Uninstall".

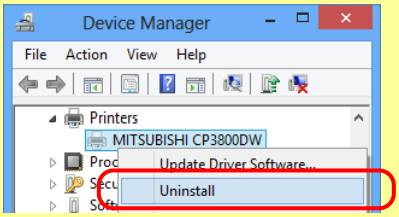


Fig 3.2.iii Devices Manager window; Printers – CP3800DW right clicked menu

(iv) When the "Confirm Device Uninstall" window appears, click on “OK”.

Fig 3.2.iv Confirm Device Uninstall window

(3) When “Are you sure you want to remove this device?” appears, click on “Yes”.

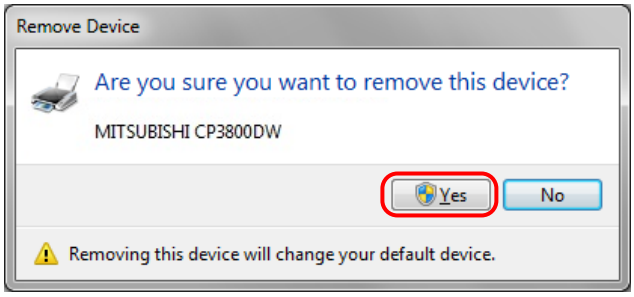


Fig 3.3 Remove device confirmation window

(4) After the CP3800DW printer has been removed, select another printer (for example: Fax), and click on “Print server properties” in the menu bar.

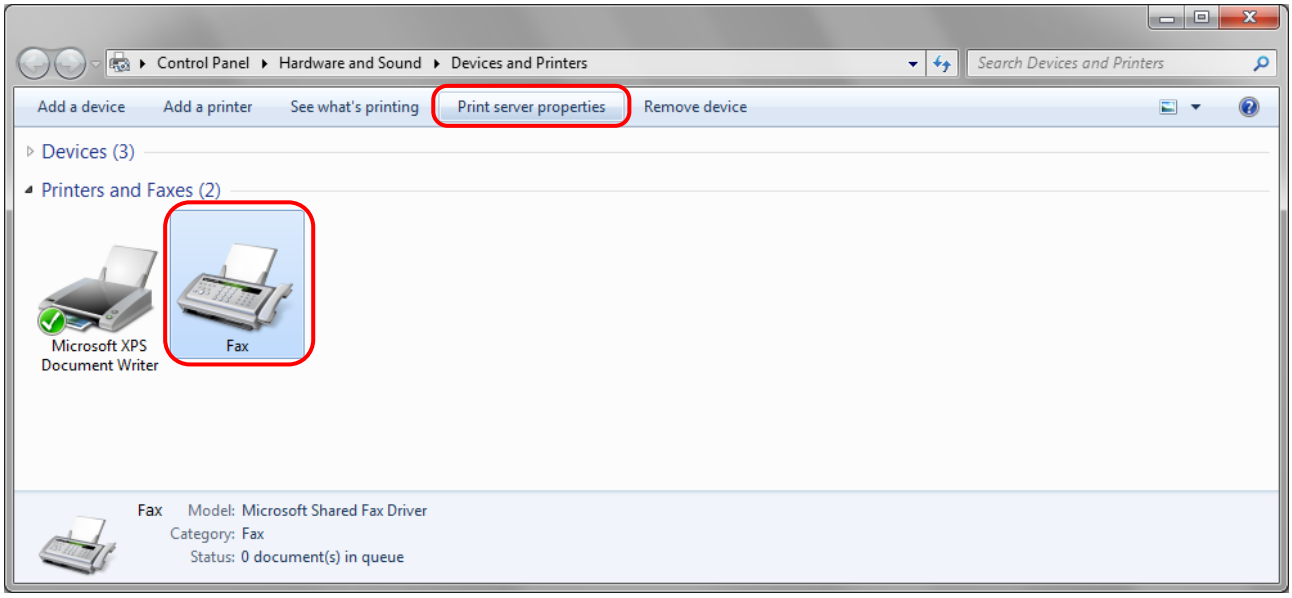


Fig 3.4 “Devices and Printers” window, showing the “Print server properties” menu

(5) When the Print Server Properties window appears, click on the Drivers tab. From the list of installed printer drivers, select "MITSUBISHI CP3800DW", and click the "Remove" button.

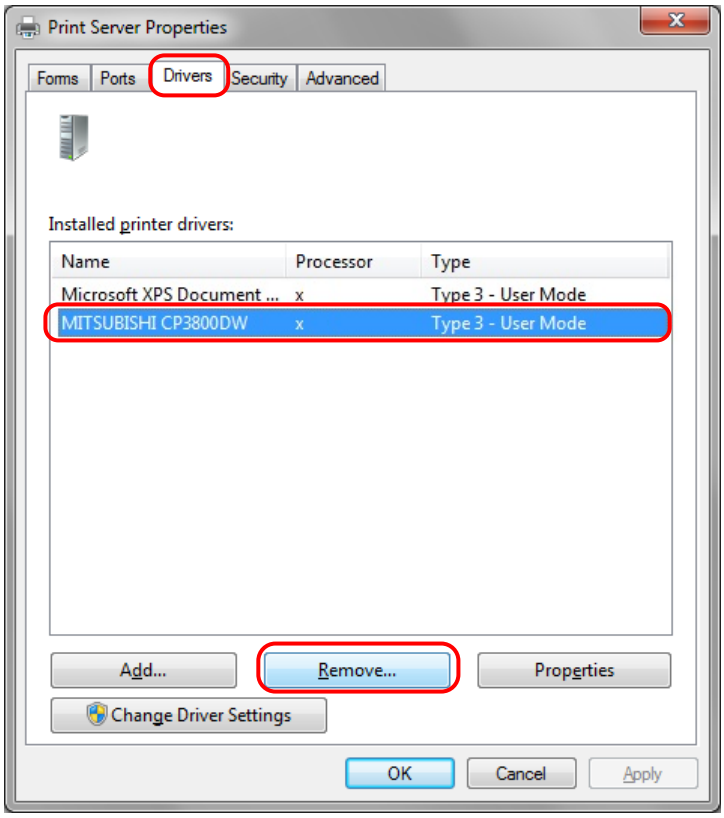


Fig 3.5 Print Server Properties window

(6) When the Remove Driver and Package window appears, select "Remove driver only", and click on the"OK" button. Removal of the driver package takes place in the next section "2. Uninstalling a Driver Package".

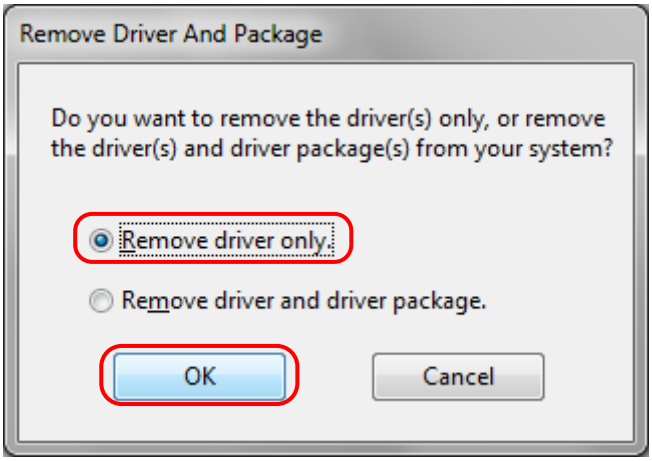


Fig 3.6 Remove Driver and Package window

(7) When the Print Server Properties confirmation window appears, click on the “Yes” button.

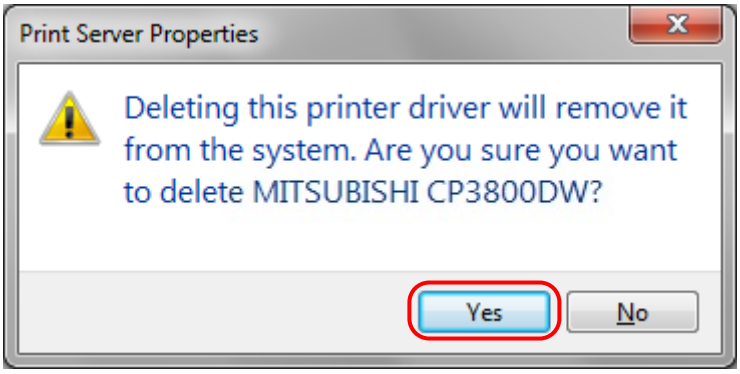


Fig 3.7 Print Server Properties confirmation window

(8) Using the Print Server Properties window, confirm that “MITSUBISHI CP3800DW” has been removed, and click on the “Close” button.
After removing the printer driver, uninstall the driver package.

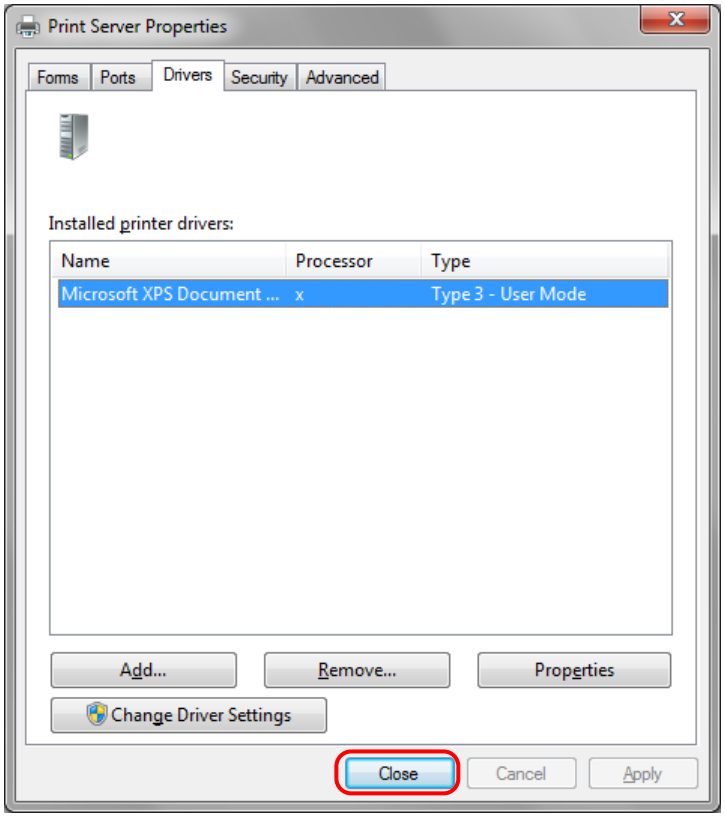


Fig 3.8 Print Server Properties window

2. Uninstalling a Driver Package

(1) Select “Start”, then “Control Panel”, and open the control panel. Click on “Uninstall a program” in the control panel.
In Windows 8, right click on the Start screen, select the right-under "All apps", select "Control Panel", click on "Uninstall a program" in the Control Panel.

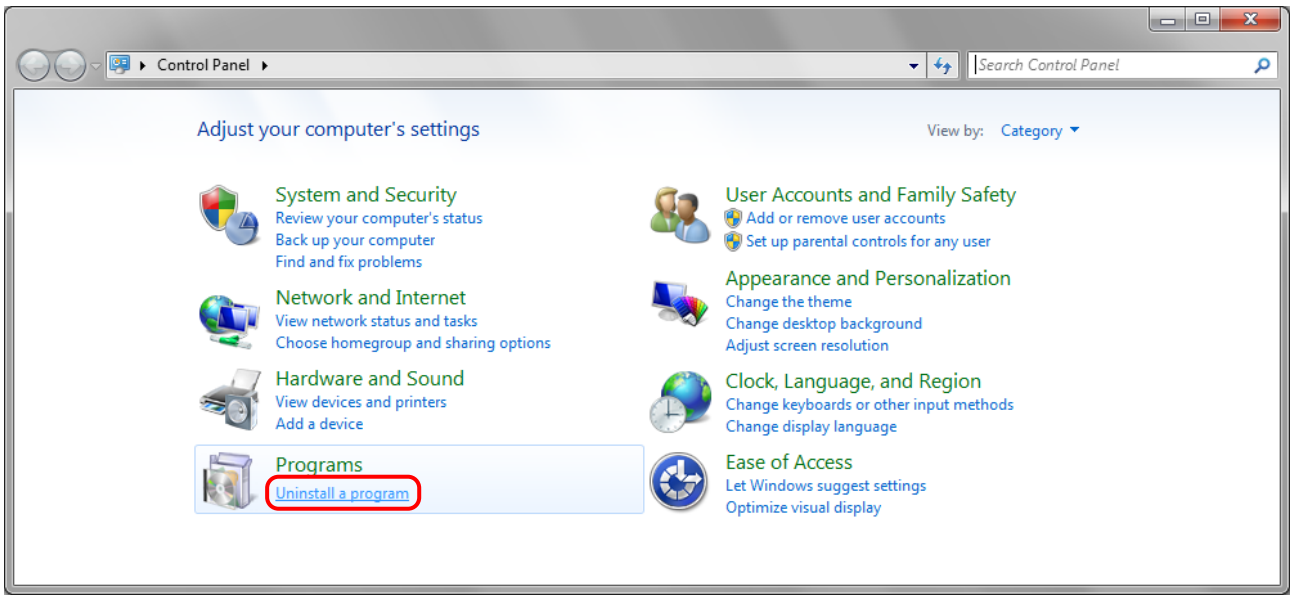


Fig 3.9 Control Panel

(2) When the “Uninstall or change a program” window appears, double-click on “Windows Driver Package – MITSUBISHI ELECTRIC CP3800DW (mm/dd/yyyy x.x.x.x)” (mm/dd/yyyy = the date, x.x.x.x = the version).

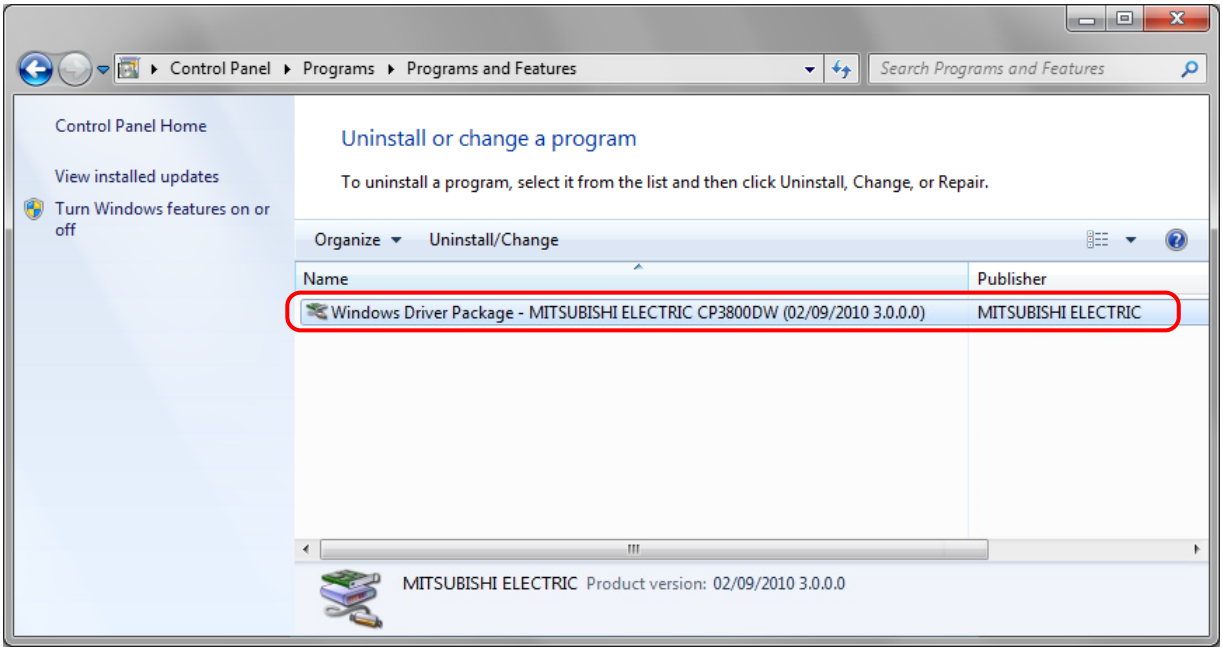


Fig 3.10 Uninstall a program

(3) When the “Uninstall Driver Package” window appears, click on “Yes”.
The Uninstall will be completed.
After finished with uninstalling the driver package, reboot the computer.

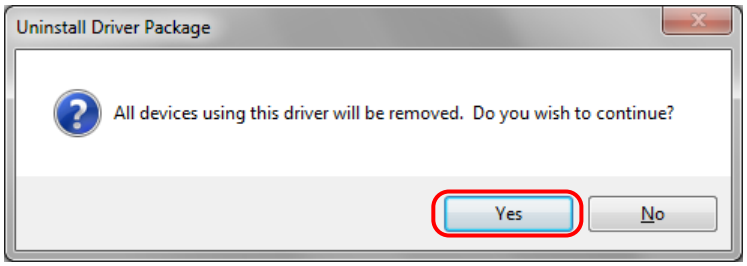


Fig 3.11 Uninstall confirmation window

3. Installing the printer-driver upgrade

After removing the printer and printer-driver, install the new printer-driver. For installation steps, please refer to Chapter 1 “Install”.

4. Rebooting the computer

After installation of the printer-driver is complete, be sure to reboot the computer.
(Do not print immediately after installation. First reboot the computer.)

Chapter 4 Driver Removal

For steps to remove the printer driver, refer to Chapter 3 “1. Driver Removal” and “2. Uninstalling a Driver Package”.